ENTIREHR

X2 Bugs & Fixes V2

Masters

Pathway: Masters>Main Masters>EntireHR Users
User Login date displaying Incorrectly
Login date would display the most recent login date and time as the following date.

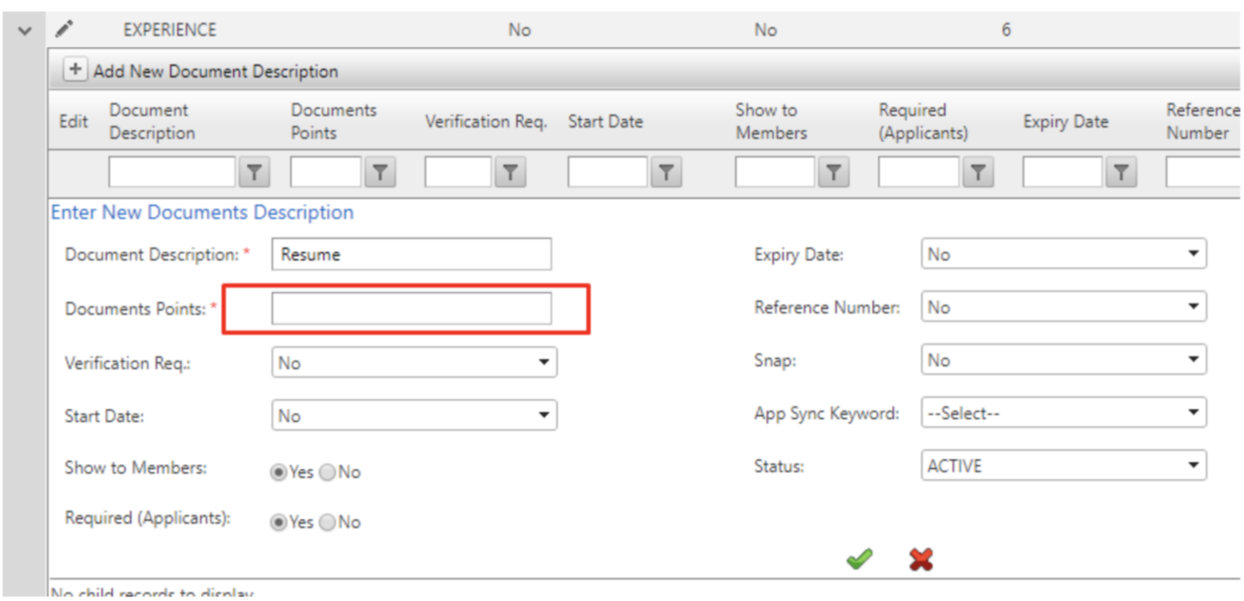
i.e. when logged in on the 01/03/2020, login date would display most recent login as the 02/03/2020

Pathway: Masters>Main Masters>EntireHR Users

Creating New Users
When creating new User, Role ID was not saving correctly within the Database. This caused the added user to be inaccessible/hidden in the EntireHR Users list. This has now been resolved.

Pathway: Masters>Member Masters>Document Batch & Notification
Batch Expiry Program Email was Not Formatting Correctly
Emails received by members will now display the same as they are formatted within Masters.

Pathway: Masters>Member Masters>Documents
Unable to select Document Points Field
This has now been resolved.



ENTIREHR

Allocations

Entering shifts via Multi-booking
1. Instances where a shift was discarded from within Finance module and subsequently re-entered via Multi-booking, the system would incorrectly state the member was already booked.

2. The ampersand symbol (&) present in professional name prevented the shift from being entered, edited, or shift status from being altered. This has been resolved by special character restrictions being reinstated for all fields within a shift (Professional Name, Service location Name, Delivery location, Member Name, Expertise, Pay-level, Authorization, Service Office)

3. Due to a coding error, while in multi-booking, an error message appeared when the user tried to action the 'search member' feature for any shift dated for the year 2020 was sitting in the list of unconfirmed shifts. This has now been rectified.

Contact Log Professional Contact Details
Instances where a professional was attached to the client and/or selected, their contact details were not loading within Contact Log pop-up. This has now been rectified.

Email Template Issue
This was an issue where an email sent via the system which met the following criteria:
a) using a template with an attachment
b) create log is ticked

The recipient of the email was not receiving the email template attachment. This issue is now fixed.

Booking Ratio Special Characters
When in booking ratio, the presence or addition of Special Characters within a shift (Professional Name, Service location Name, Delivery location, Member Name, Expertise, Pay-level, Authorization, Service Office)professional name prevented the shift from being entered, edited, or shift status from being altered. This has been resolved by special character restrictions being reinstated for all fields within a shift (Professional Name, Service location Name, Delivery location, Member Name, Expertise, Pay-level, Authorization, Service Office)

Employment Details Expiry
Employment Details (Registration, Police Check, Working with Children Check or Visa) when expired restrict the given member from being allocated/accepted into a shift after the date of expiry
i.e. Expiry of Visa is 20/11/2019 and Shift Date is 25/11/2019

8. The issue identified was allowing members to accept release shifts despite employment details being expired - this has now been rectified.

10. In instances where an SMS is sent from within a standard search screen, the blue notification indicator was not appearing within the SMS bubble but the adjacent field. This has now been rectified.

Client Compliance flag was Deactivated
meaning when rule type was set to *Document Check* system was not cross-referencing expiry date of the document on file with date of shift.
i.e. Member with expired CPR certificate could accept shift which had a rule for CPR Document Check

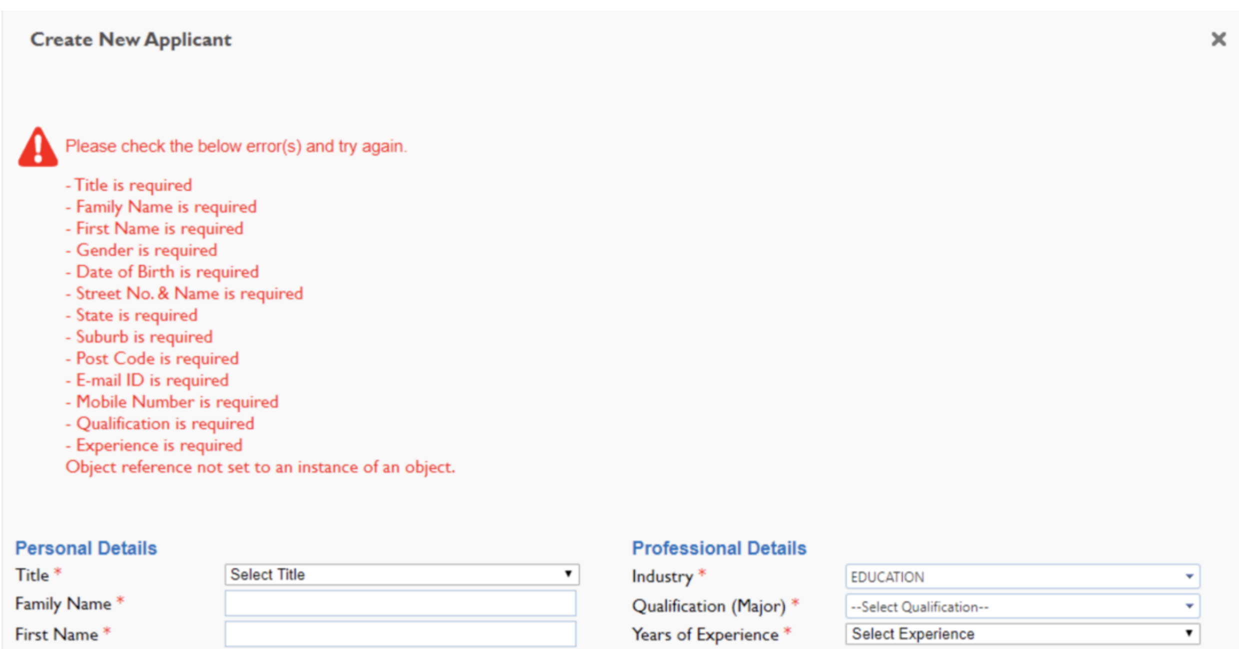
This flag has now been reactivated and is functioning accordingly.

Client Name Error
The system is allowing the user to enter/type a client with a long name but does not allow this to be updated/saved. This glitch has now been amended.

Bulk Push Notification
Previously, Bulk Push Notification screen showed duplicate records, incorrectly indicating all member's had both iPhone and Andriod devices registered regardless of whether the member had only 1 device registered. Occasionally, this created further complications with receiving push notifications. This has now been resolved.

Recruitment

There was a coding error in the Create New Applicant page, which resulted in the below error message:

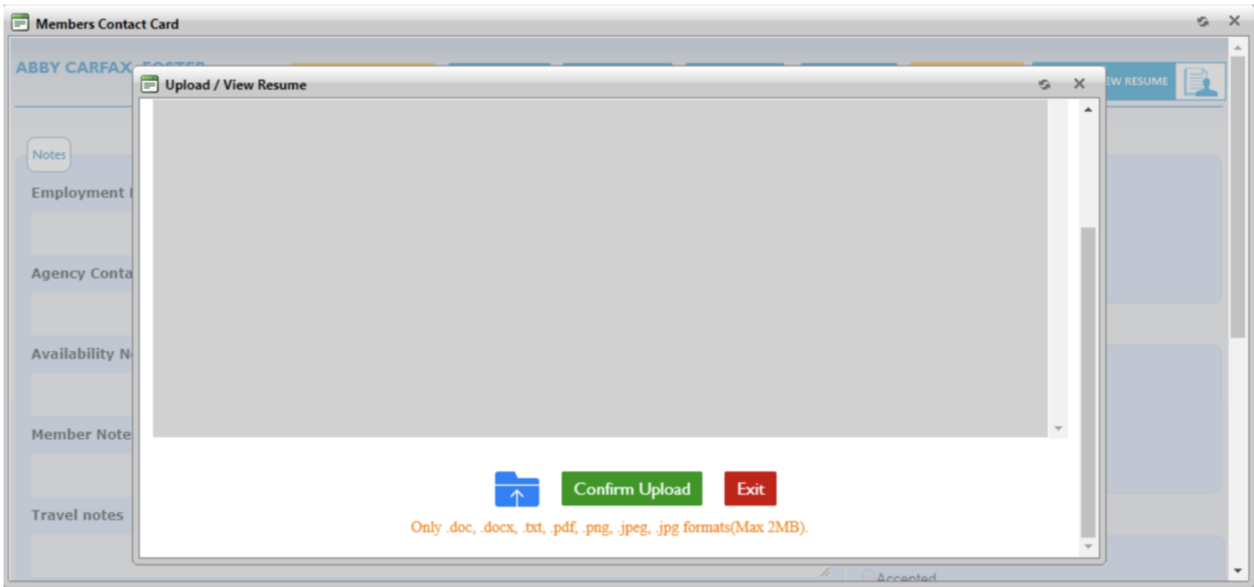


This has since been rectified.

ENTIREHR

Recruitment Dashboard>Screening Pop-Up
The user was only able to select the follow-up text box once, subsequent attempts to select the follow-up box were successful as box became unresponsive/disabled. This issue has now been fixed.

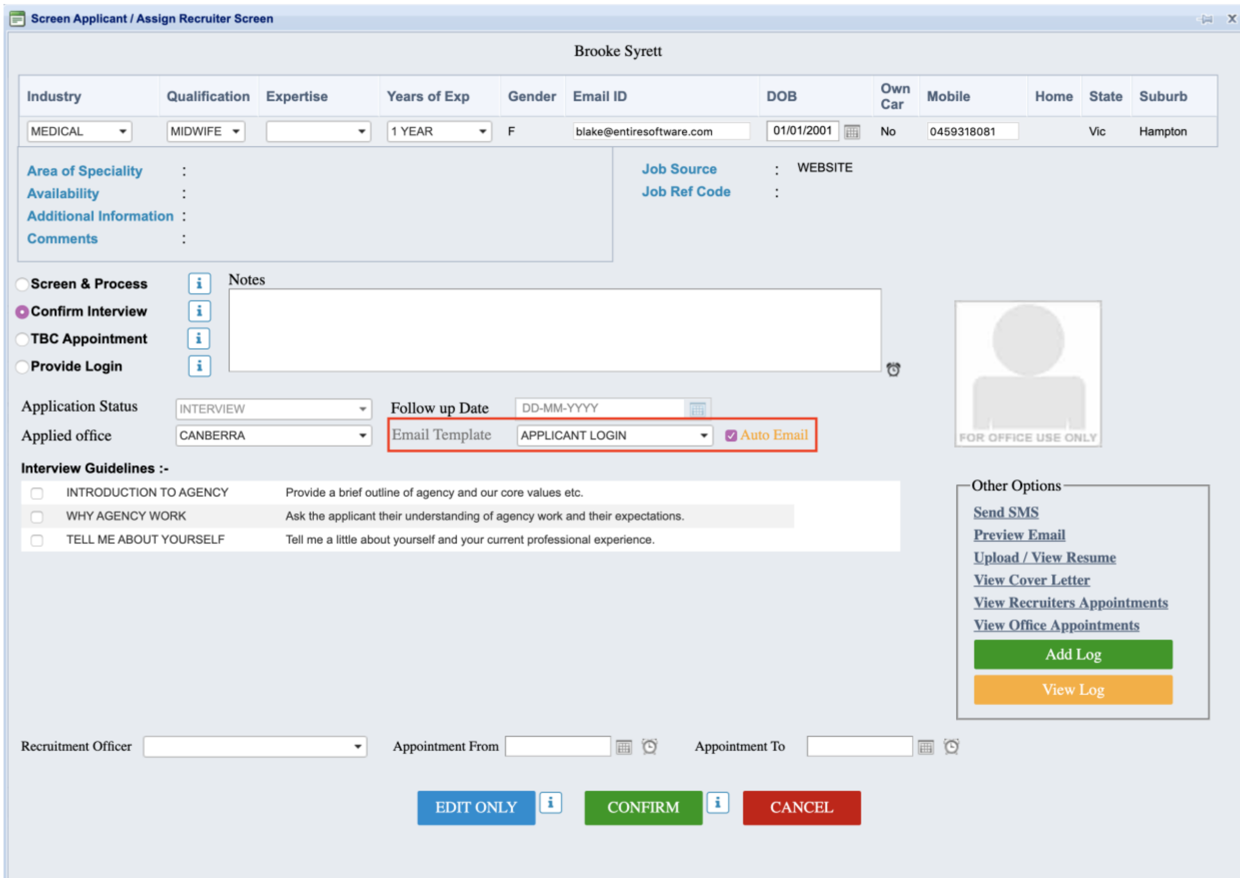
View Resume via Member Contact Card (within Client Allocations)
Pop-up screen not loading correctly shown below).



This has now been resolved.

ENTIREHR

Recruitment Dashboard>Screening Pop-Up
Email Templates were not loading according to assigned statuses and/or offices in Master Template settings.

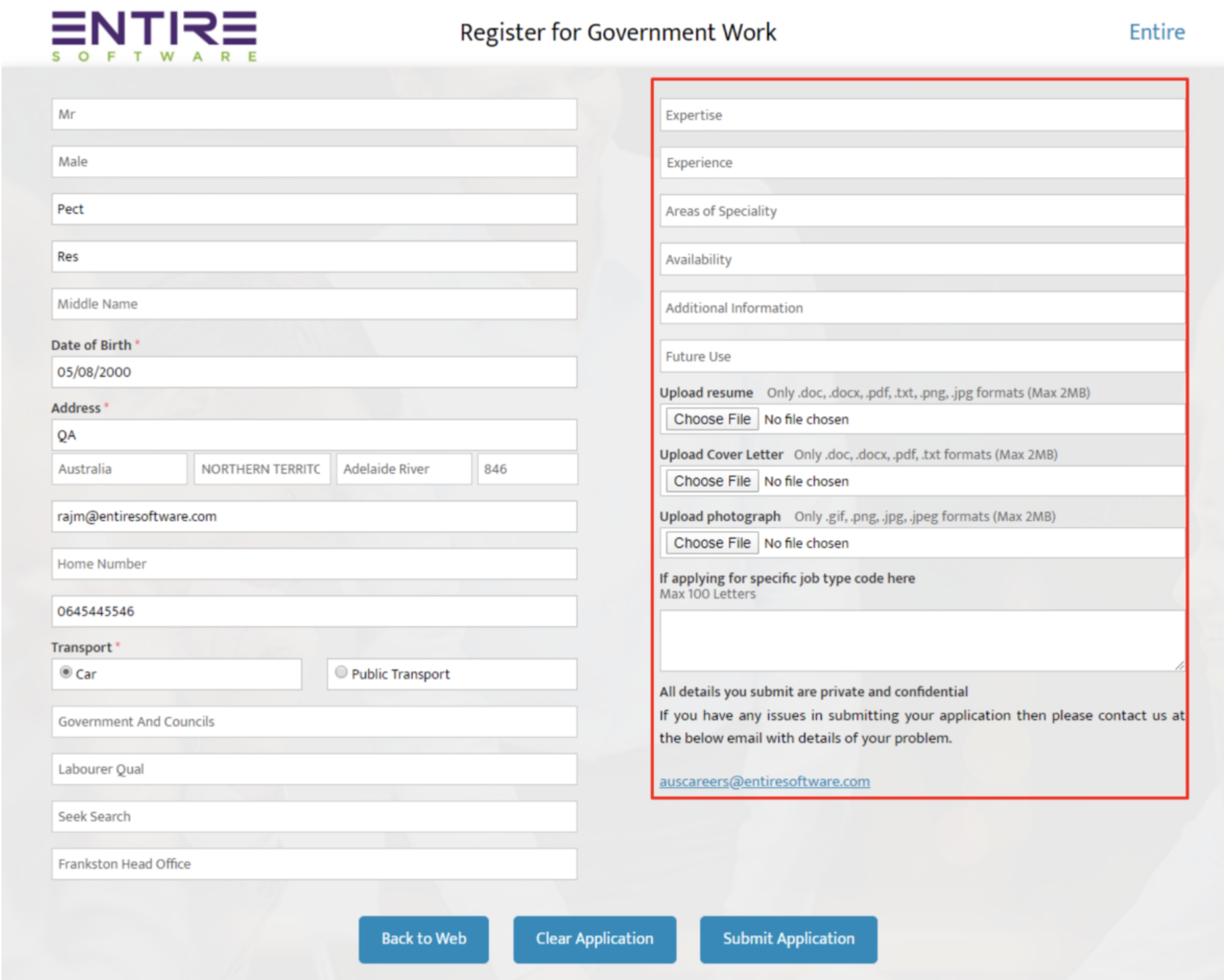


This has now been resolved.

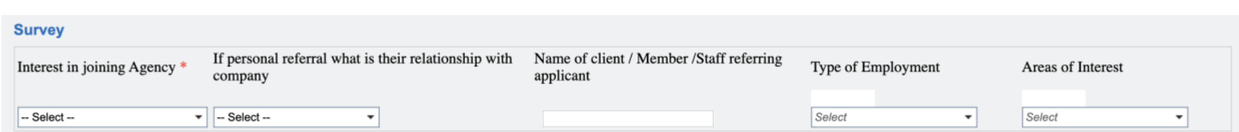
ENTIREHR

An issue was found whereby the same fields flagged as optional in application page were flagged mandatory within the interview process (i.e. areas of speciality). This has now been fixed to reflect client's customised preferences.

Casual Application Page Fields (Optional)



Mandatory Fields in Interview Process



The system previously had an age restriction in place (70 years old). This restriction on member's DOB has now been removed.

ENTIREHR

Finance Portal

There was an issue occurring where the system was not generating a pop-up when the member was attempting to submit a timesheet with a docket number that already existed. This has now been resolved.

Restriction on Client Profile Reference Code was increased in Staff Portal
Increased from 10 characters to 20 characters. This provides the ability for Invoice Report in finance to display this information accordingly.

Timesheet Duplication
There was an issue identified where in certain circumstances (i.e. internet lag or disconnection) a member's timesheet was duplicated, resulting in two dockets being created for the one booking.
This has been resolved in this version.

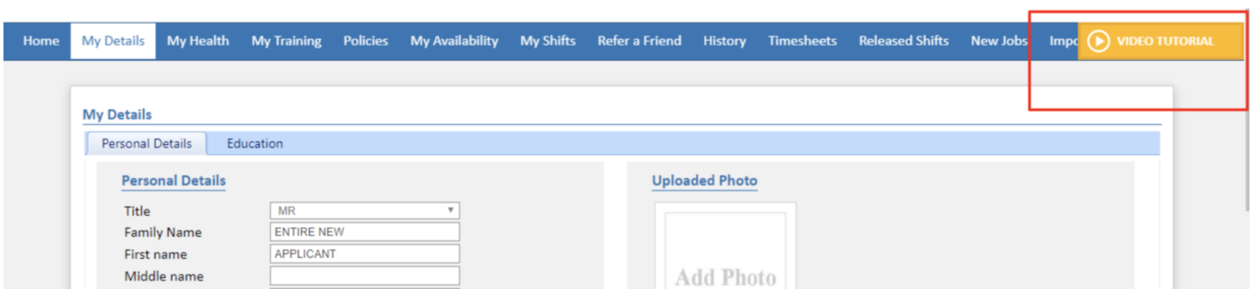
Applicant and/or Member Portal

Often, members reported when declaring (or redeclaring) their electronic TFN information via the member portal, information submitted was not updating. This has since been rectified.

Member Portal Tab Title & the Page selected did not Match

i.e. while viewing the "My Shifts" tab, title of tab would say Timesheets

Design Issue whereby Member Menus weren't Aligning Incorrectly
This made certain tabs inaccessible.



Member App

Within Members' casual availability; notes were displaying as blank when attempting to edit or view existing notes.

Issues arose in the availabilities due to the system allowing unlimited number of characters for notes in both casual and permanent availability notes. This has now been modified to allow a maximum of 500 characters.

ENTIREHR

Client Portal

Date of booking displaying in American formatting (mm/dd/yyyy) in Client Portal > Approve Timesheets. This has been rectified and now displays in British English formatting as dd/mm/yyyy.

Booking Requests Not Appearing in Kendo Allocations
Intermittently, booking request entered by the client on the portal would appear only in Classic Allocations but not in Kendo Allocations.