

ENTIREHR

X2 Bugs & Fixes V2

Masters

Pathway: Masters>Main Masters>EntireHR Users

User Login date displaying Incorrectly

Login date would display the most recent login date and time as the following date.

i.e. when logged in on the 01/03/2020, login date would display most recent login as the 02/03/2020

Pathway: Masters>Main Masters>EntireHR Users

Creating New Users

When creating new User, Role ID was not saving correctly within the Database. This caused the added user to be inaccessible/hidden in the EntireHR Users list. This has now been resolved.

Pathway: Masters>Member Masters>Document Batch & Notification

Batch Expiry Program Email was Not Formatting Correctly

Emails received by members will now display the same as they are formatted within Masters.

Pathway: Masters>Member Masters>Documents

Unable to select Document Points Field

This has now been resolved.

EXPERIENCE No No 6

+ Add New Document Description

Edit	Document Description	Documents Points	Verification Req.	Start Date	Show to Members	Required (Applicants)	Expiry Date	Reference Number

Enter New Documents Description

Document Description: * Resume

Documents Points: *

Verification Req.: No

Start Date: No

Show to Members: Yes No

Required (Applicants): Yes No

Expiry Date: No

Reference Number: No

Snap: No

App Sync Keyword: --Select--

Status: ACTIVE

✓ ✗

No child records to display

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Allocations

Entering shifts via Multi-booking

1. Instances where a shift was discarded from within Finance module and subsequently re-entered via Multi-booking, the system would incorrectly state the member was already booked.
2. The ampersand symbol (&) present in professional name prevented the shift from being entered, edited, or shift status from being altered. This has been resolved by special character restrictions being reinstated for all fields within a shift (Professional Name, Service location Name, Delivery location, Member Name, Expertise, Pay-level, Authorization, Service Office)
3. Due to a coding error, while in multi-booking, an error message appeared when the user tried to action the 'search member' feature for any shift dated for the year 2020 was sitting in the list of unconfirmed shifts. This has now been rectified.

Contact Log Professional Contact Details

Instances where a professional was attached to the client and/or selected, their contact details were not loading within Contact Log pop-up. This has now been rectified.

Email Template Issue

This was an issue where an email sent via the system which met the following criteria:

- a) using a template with an attachment
- b) create log is ticked

The recipient of the email was not receiving the email template attachment. This issue is now fixed.

Booking Ratio Special Characters

When in booking ratio, the presence or addition of Special Characters within a shift (Professional Name, Service location Name, Delivery location, Member Name, Expertise, Pay-level, Authorization, Service Office) professional name prevented the shift from being entered, edited, or shift status from being altered. This has been resolved by special character restrictions being reinstated for all fields within a shift (Professional Name, Service location Name, Delivery location, Member Name, Expertise, Pay-level, Authorization, Service Office)

Employment Details Expiry

Employment Details (Registration, Police Check, Working with Children Check or Visa) when expired restrict the given member from being allocated/accepted into a shift after the date of expiry

i.e. Expiry of Visa is 20/11/2019 and Shift Date is 25/11/2019

8. The issue identified was allowing members to accept release shifts despite employment details being expired - this has now been rectified.

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10. In instances where an SMS is sent from within a standard search screen, the blue notification indicator was not appearing within the SMS bubble but the adjacent field. This has now been rectified.

Client Compliance flag was Deactivated

meaning when rule type was set to *Document Check* system was not cross-referencing expiry date of the document on file with date of shift.

i.e. Member with expired CPR certificate could accept shift which had a rule for CPR Document Check

This flag has now been reactivated and is functioning accordingly.

Client Name Error

The system is allowing the user to enter/type a client with a long name but does not allow this to be updated/saved. This glitch has now been amended.

Bulk Push Notification

Previously, Bulk Push Notification screen showed duplicate records, incorrectly indicating all member's had both iPhone and Android devices registered regardless of whether the member had only 1 device registered. Occasionally, this created further complications with receiving push notifications. This has now been resolved.

Recruitment

There was a coding error in the Create New Applicant page, which resulted in the below error message:

Create New Applicant [Close]

Please check the below error(s) and try again.

- Title is required
- Family Name is required
- First Name is required
- Gender is required
- Date of Birth is required
- Street No. & Name is required
- State is required
- Suburb is required
- Post Code is required
- E-mail ID is required
- Mobile Number is required
- Qualification is required
- Experience is required
- Object reference not set to an instance of an object.

Personal Details		Professional Details	
Title *	Select Title	Industry *	EDUCATION
Family Name *		Qualification (Major) *	--Select Qualification--
First Name *		Years of Experience *	Select Experience

This has since been rectified.

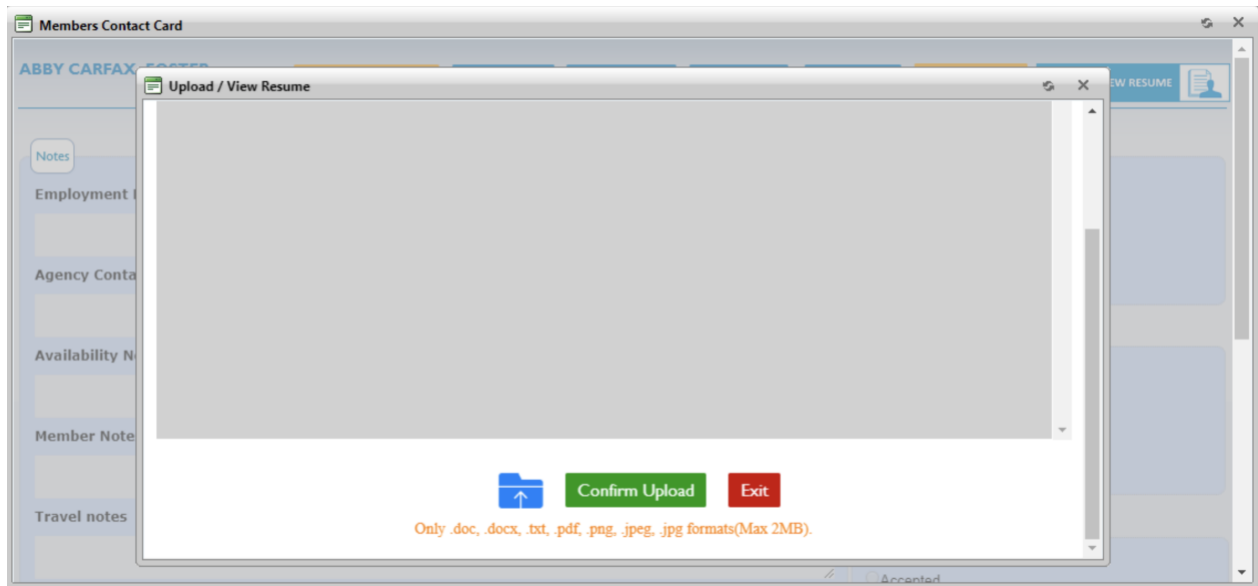
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Recruitment Dashboard>Screening Pop-Up

The user was only able to select the follow-up text box once, subsequent attempts to select the follow-up box were successful as box became unresponsive/disabled. This issue has now been fixed.

View Resume via Member Contact Card (within Client Allocations)

Pop-up screen not loading correctly shown below).



This has now been resolved.

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Recruitment Dashboard>Screening Pop-Up

Email Templates were not loading according to assigned statuses and/or offices in Master Template settings.

Screen Applicant / Assign Recruiter Screen

Brooke Syrett

Industry	Qualification	Expertise	Years of Exp	Gender	Email ID	DOB	Own Car	Mobile	Home	State	Suburb
MEDICAL	MIDWIFE		1 YEAR	F	blake@entiresoftware.com	01/01/2001	No	0459318081		Vic	Hampton

Area of Speciality :
Availability :
Additional Information :
Comments :

Job Source : WEBSITE
Job Ref Code :

Screen & Process
 Confirm Interview
 TBC Appointment
 Provide Login

Notes

Application Status: INTERVIEW
Applied office: CANBERRA
Follow up Date: DD-MM-YYYY
Email Template: APPLICANT LOGIN (Auto Email checked)

FOR OFFICE USE ONLY

Other Options:
[Send SMS](#)
[Preview Email](#)
[Upload / View Resume](#)
[View Cover Letter](#)
[View Recruiters Appointments](#)
[View Office Appointments](#)
[Add Log](#)
[View Log](#)

Recruitment Officer: [Dropdown]
Appointment From: [Date Picker]
Appointment To: [Date Picker]

[EDIT ONLY](#) [CONFIRM](#) [CANCEL](#)

This has now been resolved.

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An issue was found whereby the same fields flagged as optional in application page were flagged mandatory within the interview process (i.e. areas of speciality). This has now been fixed to reflect client's customised preferences.

Casual Application Page Fields (Optional)

ENTIRE SOFTWARE Register for Government Work Entire

Mr
Male
Pect
Res
Middle Name
Date of Birth *
05/08/2000
Address *
QA
Australia NORTHERN TERRITC Adelaide River 846
rajm@entiresoftware.com
Home Number
0645445546
Transport *
 Car Public Transport
Government And Councils
Labourer Qual
Seek Search
Frankston Head Office

Expertise
Experience
Areas of Speciality
Availability
Additional Information
Future Use
Upload resume Only .doc, .docx, .pdf, .txt, .png, .jpg formats (Max 2MB)
Choose File No file chosen
Upload Cover Letter Only .doc, .docx, .pdf, .txt formats (Max 2MB)
Choose File No file chosen
Upload photograph Only .gif, .png, .jpg, .jpeg formats (Max 2MB)
Choose File No file chosen
If applying for specific job type code here
Max 100 Letters
All details you submit are private and confidential
If you have any issues in submitting your application then please contact us at the below email with details of your problem.
auscareers@entiresoftware.com

Back to Web Clear Application Submit Application

Mandatory Fields in Interview Process

Survey

Interest in joining Agency *
-- Select --

If personal referral what is their relationship with company
-- Select --

Name of client / Member /Staff referring applicant
[Text Field]

Type of Employment
Select

Areas of Interest
Select

The system previously had an age restriction in place (70 years old). This restriction on member's DOB has now been removed.

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Finance Portal

There was an issue occurring where the system was not generating a pop-up when the member was attempting to submit a timesheet with a docket number that already existed. This has now been resolved.

Restriction on Client Profile Reference Code was increased in Staff Portal

Increased from 10 characters to 20 characters. This provides the ability for Invoice Report in finance to display this information accordingly.

Timesheet Duplication

There was an issue identified where in certain circumstances (i.e. internet lag or disconnection) a member's timesheet was duplicated, resulting in two dockets being created for the one booking.

This has been resolved in this version.

Applicant and/or Member Portal

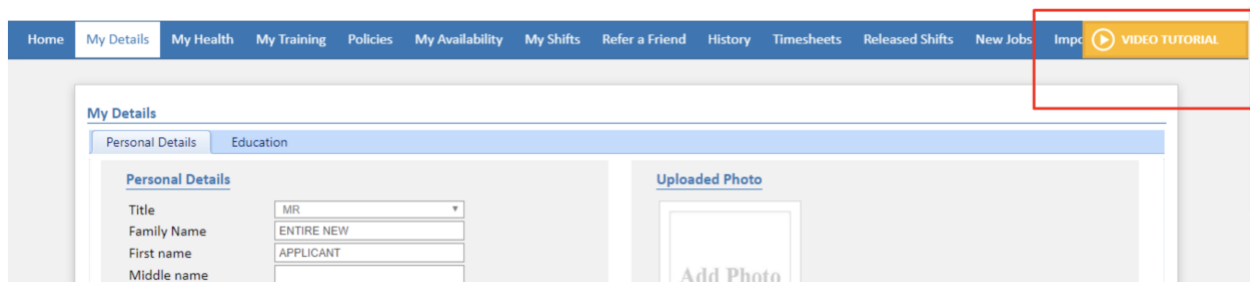
Often, members reported when declaring (or redeclaring) their electronic TFN information via the member portal, information submitted was not updating. This has since been rectified.

Member Portal Tab Title & the Page selected did not Match

i.e. while viewing the "My Shifts" tab, title of tab would say Timesheets

Design Issue whereby Member Menus weren't Aligning Incorrectly

This made certain tabs inaccessible.



Member App

Within Members' casual availability; notes were displaying as blank when attempting to edit or view existing notes.

Issues arose in the availabilities due to the system allowing unlimited number of characters for notes in both casual and permanent availability notes. This has now been modified to allow a maximum of 500 characters.

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Client Portal

Date of booking displaying in American formatting (mm/dd/yyyy) in Client Portal > Approve Timesheets. This has been rectified and now displays in British English formatting as dd/mm/yyyy.

Booking Requests Not Appearing in Kendo Allocations

Intermittently, booking request entered by the client on the portal would appear only in Classic Allocations but not in Kendo Allocations.