

Release Notes

EntireHR Version X1

Grace Thomson ANALYST | ENTIRE SOFTWARE

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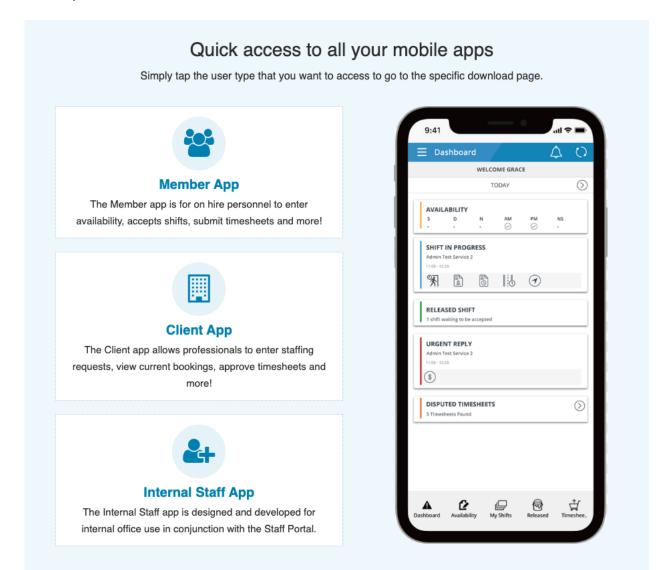


General System Changes & Masters Updates

Mobile App Download Page Re-Designed

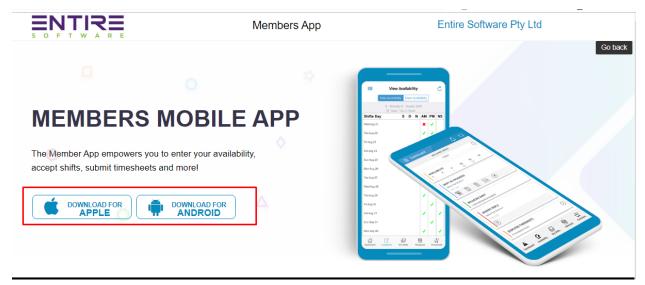
EntireHR has simplified the display of the mobile app download page.

Now, users may select the member, client or internal staff icon – prior to selecting the app required for their specific device.

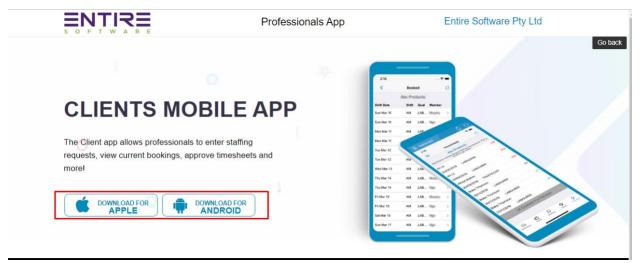




Member App Page

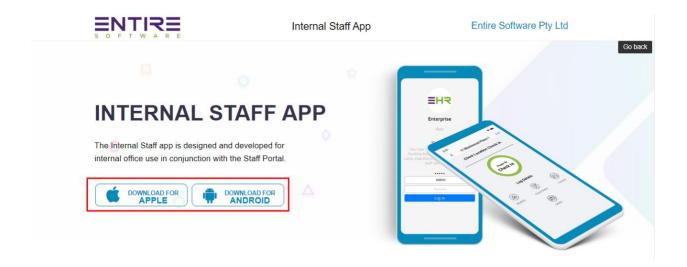


Client App Page





Internal Staff Page



Resume Pop-Up Design Fix

Previously when selecting *Upload/View Resume* the document would frequently load incorrectly. This design error has been rectified.

Request and Restrictions Pop-Up Fix

Similarly, when selecting request and restrictions pop-up the dimensions of this screen would load incorrectly. This has now been rectified.



* denotes mandatory fields	
Name *	4thone
Qualification	Select Qualification
Position	MANAGER
Organisation Name	
Length of Time Worked	
Contact Email *	test3@gmail.com
Contact Numbers: *	334203892329309
(Any one number is Mandatory)	Mobile (SMS will be delivered on this number)
	Home
Reference Contact Priority	Select Priority
WAITING •	Created by / on APL0011348 01/07/2019 16:45

Create New Referee Pop-up Amendment

In X1, in within the Create New Referee pop-up, we have specified which number the system will use out requests for referee feedback.



Screening Pop-up Recruitment Officer Dropdown Error

In Version X, the Recruitment Officer dropdown list was not automatically showing Recruiters for selection. This was creating errors (as shown below) when confirming interviewer and time and has now been rectified.

营 Screen Applicant / Assign	Recruiter Screen					-[×
Application Status Applied office	INTERVIEW	Follow up Date Email Template	DD-MM-YYYY	🗹 Auto Email	FC	DR OFFICE USE ONLY	*
Interview Guidelines :-							
Work Type	What kind of work are ye	ou looking for?				Other Options	
Industrial~ Hearing	Is your hearing ok?					Send SMS	
Industrial~ Physical I	Labour Do you have any physica	l limitations that would a	affect your ability to do physical work?			<u>Preview Email</u> Upload / View Resume	
task name1	task description1					View Cover Letter	
Recruitment Officer dgdg	gdfg	Appointment From	Select valid Recruiter Na			View Recruiters Appointments View Office Appointments Add Log View Log	
						Activate Windows	



Email Template for Active Members

Emails can now be sent via Employment Status regardless of member status. Specific templates can be set-up in Masters.

Employment Sta	tus	Help	×
Member Name : BI	LAKE THOMSON Member Qualification : REGRDNURSE		
Employee ID	3798008		
Employee Status	ACTIVE		
Members Priority	2 - BOOKING GUARANTEE		
Attached to Office	MELBOURNE		
Member Hire Date	30/05/2018		
Email Template	MEMBER ACTIVE Auto Email		
	This guy is bloody great! [ADMIN] 2019-5-16 23:16:55		
Employee History			
	Create Log Save		

Contact Log Fix

Previously in the contact log email templates were intermittently retrieving the incorrect email template. This has been rectified in this release.

EntireHR Contact	Log					
+ ADD LOG		EDIT LOG	4	DELETE LOG	×	CLOSE LOG
User type to Connect *	APPLIC/	ants	•	Contact Nam	ne * AJIT I	PANDEY
	Please	Select				
	APPLIC	ANTS			ALL	
Contact Log for the	CLIENT	-				
Show 20 🔻 entries	STAFF					
			Conta	rt Re	ason of	Cont



Masters - Appraisal Status Fix

Previously in Masters>Appraisal Type only active appraisals were showing – in X1, we have fixed this and both "Active/Inactive" statuses will be appear.

				Quiere Entres	•			
Re	ecruitment Talent	Personnel Carc	Member	Clients	Allocat	tions Appointment	Availability F	Restrictions
						Home \ Masters \ Main	Masters \ Appraisal Ty	pe
Арри	raisal Type							:
+ Add	l New Appraisal Type							S Refr
+ Add N Edit	Description	Display Seq	No	User Name		Date Time	Status	
	T		T		T	Ţ		T
/	INTERPERSONAL SKILL	3		ADMIN		9/08/2019 9:16:16 PM	ACTIVE	
1	NEW STAFF	1		ADMIN		29/07/2019 3:53:26 PM	INACTIVE	
/	CLINICAL SKILL	2		ADMIN		17/07/2019 9:00:54 PM	INACTIVE	
1	MEDICATIONS INCIDENT	4		ADMIN		16/07/2019 5:01:42 PM	INACTIVE	
/	STAFF PERFORMANCE	5		ADMIN		11/07/2019 5:03:11 PM	INACTIVE	
/	APPRAISAL	15		ADMIN		17/07/2019 9:01:43 PM	INACTIVE	
/	TEST	5555		ADMIN		9/08/2019 9:17:18 PM	INACTIVE	
+ Add	New Appraisal Type							🧐 Refre

Masters - Superannuation Sorting and Filtering Fix

Previously, within Superannuation section of Masters, there intermittent sorting and filtering issues occurring, which have been rectified in this update.

+,	Add Ne	ew Superannuatio	n Type										S Refres
	Edit		Superannuation Type				Statu	IS					
			T						T				
/	1		MAJOR				ACTIN	VE					
	++	Add New Superanr	nuation										🕫 Refres
	Edit	Superannuation	Name		ABN Number		Spin/USI			Default Company?	Status		
				T	73310248809	T			T	- T		T	
	/	AMP FLEXIBLE S	UPER		73310248809		AMP1248AU			No	ACTIVE		
	+ 4	Add New Superanr	nuation										S Refre
>	1		SELF MANAGED FUND				ACTIN	VE					
>	1		SUPER - TYPE				ACTIV	VE					
>	1		MAJOR SUPER				ACTIN	VE					
>	1		ABC				ACTIV	VE					
>	1		TEST				INAC	TIVE					
>	1		TEST123				INAC	TIVE					
>	1		DIVYANG				INAC	TIVE					



Email Options	
 Send email to Shifts Booked Together Include Shift Details in the Email Include Additional Details in the Emai 	Shift Date, Start Time, End Time, Hours Worl▼ Member Name, Delivery Location Name, Qu▼
ND HYGIENE CERTIFICATE, ANNUAL MEDICATI	Service Location Name Delivery Location Name Booked By Qualification Expertise Years of Experience Client Travel Notes

Masters - Email Template Display

In X1, we have made improvements in email templates on Masters, previously the display was not appearing properly while selecting values from the document dropdown.

EntireHR Users

Email ID Field Enhancement

+ Ad	d New User										🕫 Refresh
Edit L	.ogin ID	Login Name	Email II)	Role Type	Level	Office	User Status	Picture	Login Status	Logou
[T	test one	·	T		T	T		T	T	
/ T	restone	TEST ONE	test@e	ntire software.com	MANAGEMENT	ADMIN	NEWCASTL	ACTIVE	View	16-05-2019 13:33:54	С С

Previously the system would not allow special characters (-,_). This has now be altered to enable special characters to be entered.



+,	Add New User								0	Refresh
Edit	Login ID	Login Name	Email ID	Role Type	Level	Office	User Status	Picture	Login Status	Logout
	T	T	T	T		T		T	T	-
/	ENTIRE	ENTIRE DEMO	rajm@entiresoftware.com	MANAGEMENT	ADMIN	MELBOURNE ENTIRE SOFTWARE AUSTRALIA OFFICE	ACTIVE	View	28-09-2019 01:55:40	പ
P	KAMAL	KAMAL	kamal@entiresoftware.com	MANAGEMENT	ADMIN	CANBERRA	ACTIVE	View	24-09-2019 12:23:22	ப
~	ALEX	ALEX INTEGRITY	sanjeev@entiresoftware.com	MANAGEMENT	ADMIN	COFFS HARBOUR	ACTIVE	View	17-08-2019 06:44:50	Ċ
/	DANIELLE	DANIELLE POOLE	rahul@entiresoftware.com	RECRUITER	ADMIN	MELBOURNE ENTIRE SOFTWARE AUSTRALIA OFFICE	ACTIVE	View	18-07-2019 00:07:14	ი
1	BRIONY	BRIONY PAINE	rahul@entiresoftware.com	MANAGEMENT	ADMIN	GRAFTON	ACTIVE	View	12-07-2019 02:50:52	Ċ
/	ASHWANI	ASHWANI	ashwani@entiresoftware.com	MANAGEMENT	ADMIN	ADELAIDE	ACTIVE	View	18-05-2019 05:05:46	ப
/	VISHNSN	VISH	vish@northshorenurses.com.au	MANAGEMENT	ADMIN	SYDNEY	ACTIVE	View	15-05-2019 21:35:12	ப
	GEORGE	GEORGE RICHARDS	grace@entiresoftware.com	MANAGEMENT	ADMIN	MELBOURNE ENTIRE SOFTWARE AUSTRALIA OFFICE	ACTIVE	View	27-04-2019 06:07:56	ი
1	DONNAG	DONNAG	rahul@entiresoftware.com	RECRUITER	1	GEELONG	ACTIVE	View	26-04-2019 09:20:28	Ċ
	KELLY	BLAKE THOMSON	kellyg@caringforyou.net.au	RECRUITER	ADMIN	MELBOURNE ENTIRE SOFTWARE AUSTRALIA	ACTIVE	View	Activate Windo Go to Settings to ac 17-03-2019 01:47:46	

Chronological Order of Active Users

EntireHR Users has been improved, with list automatically sorting all Active EntireHR Users to first page, and in chronological order of last system access.

Dynamic Functionality of Client Allocations Fix

	Edit	Section Type	Section Sequence	Section Name	Status
		T	T	T	
>	/	MEMBER	1	TODAY	ACTIV
>	1	MEMBER	2	TOMORROW	ACTI
>	1	SHIFT	0	CONFIRMED SHIFT	ACTI
>	1	SHIFT	1	FINALISE	ACTI
>	1	SHIFT	2	HOLD	ACTIV
>	1	SHIFT	3	PROCESS	ACTIV
>	1	SHIFT	4	COMPLETED	ACTIV

Previously in Masters, alterations in Client Allocations logic did not display on Client Allocations. i.e. Shift Type Shift, Section Sequence 1; was showing below Shift Type Shift, Section Sequence 3.



Recruitment

Screen Applicant / Assi	ign Recruiter Scre	en									44
					Nishen Naidoo						
Industry	Qualification	Expertise	Years of Exp	Gender	Email ID	DOB	Own Car	Mobile	Home	State	Suburb
MEDICAL -	Select 🔻	•	1 YEAR 💌	м	blake@entiresoftware.com	23/12/1967	No	0459318081		Vic	Hampton
Area of Speciality Availability Additional Informatio Comments	: : :				Job Source Job Ref Code	: WEBSITE :					
Screen & Process Confirm Interview TBC Appointment Provide Login Application Status	i Note i dd i i	•	Follow up Date	18-11-2	919 II I		5				
Applied office	CANBERRA	•	Email Template	APPLIC	ANT CALLBACK 🔹 🗹 A	uto Email		FOR OFFIC	CE USE OF	NLY	
Interview Guidelines INTRODUCTION WHY AGENCY W TELL ME ABOUT	TO AGENCY ORK	Ask the applicant	tline of agency and our their understanding of out yourself and your cu	agency work	and their expectations.			Other C Send S Preview Upload	MS	esume	
			EDIT ON	LY İ	CONFIRM	CANCEL		<u>View C</u>	Add Log View Log	er	

Screening Follow Up Date Fix

In Version X, when applicants application status was Callback, Deferred and Left Message, User was unable to select a follow-up date. In X1, this issue has been rectified.



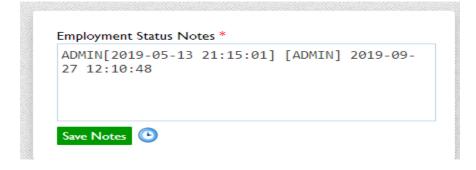
Appointment Calendar Screen Fix

Within the Appointment Calendar Screen, previously Offices which had been made INACTIVE were still appearing in the dropdown list. This has been rectified in this version.

				Hor	me \ Book an Appointment	
Recuiter Name Appointee Name		RelationShip Office	Select All ADELAIDE CAIRNS CANBERA DARWIN			Get My Appointments Day Wesk Month Timeline
Sun, 27 8am	Mon, 28	Tue, 29	GEELONG GOLD COAST MELBOURNE NEWCASTLE PARRAMATTA PARRAMATTA PERTH QUEENSLAND ROCKINGHAM	Thu, 31	Fri, 1	Sat, 2

Personnel Card Error Message

Error message for issues with saving entered data was not appearing at required time. In X1, we have now ensured that when relevant, the error message appears while hitting on save button.



Application Issue Created by Inactive Industry

					Licht Lich						
Industry	Qualification	Expertise	Years of Exp	Gender	Email ID	DOB	Own Car	Mobile	Home	State	Suburb
AGRICULTURE -	Select 🔻	•	0 TO 6 MONTHS -	F	kjdsdkjgjhj@g.com	01/01/1969	Yes	0111545685		Act	Ainslie
Area of Speciality	:	Qualification inac	tive from master		Job Source	: WEBSITE					
Availability	1				Job Ref Code	1					

Previously, when an applicant had applied under an industry which has subsequently been made inactive, the applicant's application was being reset to 'blanks' (as shown above).



Now, the original application will remain and applicant may be adjusted by the recruitment user as required.

Chronological Fix in Last Activity

Ref	erence Pending								
ACC	CEPT × INTERVIEW ×			Go					
Search	any text from the below listed Details	Q Search on: Search Refere	e Name from across	database Go	_		Send Feedback Reminder	Send Em	il Send SMS
ist of	Pending Referee's								
	REFEREE NAME	APPLICANT/MEMBER NAME	PRIORITY	POSITION	STATUS	CONTACT EMAIL	CONTACT #		ST ACTIVITY †
	Applicant Referee 1	CHRISTINE MANEVSKI	High	Construction Positi	WAITING	ankit@entiresoftware.com	8512051833	13	/06/2019 14:02
	Applicant Referee 2	CHRISTINE MANEVSKI	High		WAITING	ankit@entiresoftware.com	098653425436767,851205183	3,09 13	/06/2019 14:02
	Applicant Referee 2	JAROD BAKER	High	Construction Positi	WAITING	ankit@entiresoftware.com	9643508812,8512051833	13	/06/2019 14:02
			High		WAITING	ankit@entiresoftware.com		_	/06/2019 14:02

The last activity filter was previously filtering by number order (rather than date) this has been updated and is now filtering by chronological order.

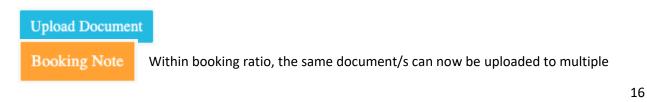
Allocations

New Features Available in Booking Ratio Feature

Booking Note Upload Document Extend Order



Three new features have been added in the Booking Ratio Feature.





nominated shifts at a click of a button.

Within booking ratio, the same booking note/s can now be uploaded to multiple nominated shifts at a click of a button.

Extend Order

Additional bookings can now be added to the same booking ratio via multi-booking.

Booking Ratio Screen Date Filter Fix

Previously when in a Booking Ratio, date could not be filtered correctly. This has now been rectified with date filter now allowing the ability to view calendar and select date.

				Booki	ng Ratio									
s scre	nt Instruction: en is designed to allow quick mu aking any changes, please ensure						-			n auton	natic ch	ecks.		
	Service Location	Delivery Location	Qualification	Expertise	Shift Status	Member Name		Date 🕇	Day		Shift		Start Tim	e
								Ċ.						
/ailabl	e Shifts									SEP	TEMBER	2019		
	11 BLACKWOOD PLACE 2		ACCOUNTCLK		CLIENT CONFIRMED	GAURAV SHARMA	01	/ si	и мо	TU	WE	тн	FR	
								1	2	3	4	5	6	
								8	9	10	11	12	13	
								15	16	17	18	19	20	
								22	23	24	25	26	27	
								29	30	1	2	3	4	
								6	7	8	9	10	11	
									TH	URSDAY,	SEPTEM	BER 26, 2	2019	

Client Allocations

Design Fix in Shift Log

Previously within shifts individual shifts log; the broadcasted shifts where not displaying correctly or in chronological order. In X1, this issue has been fixed.



Shift Search in Allocations Showing Incorrect Address

Search Available	e Members - S	tandard 🛛 Pref	erence Select O	ffices - Select • Search									
🕵 Availability 🔅 P	references 🏾 🍮 Alloc	cate ಿ Accepted	0 Update Notes	🔐 Unlock 🛛 🗶 Exit									
Current Shift Deta	ils												
Service	Delivery	Qualification	Expertise	Address	Suburb	Zone Name	Professional	Date	Day	Shift	Start	End	Client Booking Notes
NDIS IN HOME	MR STRONG	REGRDNURSE	PALLIATIVE CARE	110 RIODS STREET, NEW SOUTH WALES, 2795	NAPOLEON REEF	NAMBUCCA	Miss Strong Daughter	01/11/2019	FRI	AM	10:00	13:00	Booking Notes

Previously, an error caused the service location address to be duplicated as the delivery location address if both were entered in an allocations search.

Now, when delivery location is included in the shift details, the specified delivery location will show in instead.

Multi-Booking Enhancements & Fixes

dd Client Booking Request								
Clear List Clear Entry Clear Entry	(C) Search Member Shift V	Vorth 🝳 Set / R	teset Infection 🔀 Exit	t in the second s				
Enter shift details here	FRANKSTON HOSPITAL		Select Qualification G	roup 🔻				
Service Location	Delivery Location		Qualification		Expertise		Sub Expertise	
FRANKSTON HOSPITAL		•	MW	* *	Sø/øct	•	Select	•
🖉 Period Date 🗌 🗤 Weekend 🗌 No Public Holidays								
Date & Day	Shift Type		Start Time		End Time		Ordered by Professional	
11-11-2019 Mon 🚃 02-03-2020 Mor 🚃 *	AFTERNOON	• •	14:00	0	23:00	0 *	Joan	• •
Notes Stew to Client Show to Member			Order No		Appoint Member(s)		Authorization	
		0			Select	•	Select	•
Pay Level	Ref No.		Serving Office					
Sølect			MELBOURNE	•				
Finance notes								
			Sleepover / Passive	e Shift?				
			Long Service Leave					
				Confirm Shift(s)	•			

Increased Number of Shifts

In Multi-booking for Enterprise (X) release, 30+ bookings could only be entered by using period date option and immediately confirming all bookings (see yellow boxes above for reference).

In X1 release, the 30 bookings limit via *Add Shift to List* or *Reoccurrence* has now been adjusted to allow users to enter up to 60 bookings at once in the same ratio (see red boxes below for reference.



ient M	Notes											
ervice	Location No	otes Delivery Location	on Notes Transp	ort Parking Map	Reference	Entr	y Security	OH&S Ti	mesheets	Capacity No	tes	
			1.			4				h		
		o Visa hours restriction check by the ocations screen to allocate member.	e system in appointing a membe	from the unconfir	med shifts list. Please en	sure to check the	e Non-Resid	lent Membe	Visa restrictions before a	ppointing into a shift d	irectly. Alternati	vely, Use
st of	Ratio	med Silifts Service Delivery	Qualification	Expertise	Shift Date	Shift	Start	End	Appoint Member	Status	Add Shift	Remov
	Ratio	T T		T	T	T	otart	Cito	T	T	Add onit	Remov
_	05.05				05-12-2019	AFTE	14:00	22.01				
	25:35	FRANKSTON HOS	MW+REGRDNU			AFTE -		23:00			1	Û
	26:35	RANKSTON HOS	MW+REGRDNU	RSE	06-12-2019	AFTE -	14:00	23:00			1	1
	27:35	FRANKSTON HOS	MW+REGRDNU	RSE	07-12-2019	AFTE ▼	14:00	23:00			1	1
	28:35	FRANKSTON HOS	MW+REGRDNU	RSE	08-12-2019	AFTE -	14:00	23:00			1	Ť
	29:35	FRANKSTON HOS	MW+REGRDNU	RSE	09-12-2019	AFTE -	14:00	23:00			1	1
	30:35	FRANKSTON HOS	MW+REGRDNU	RSE	10-12-2019	AFTE -	14:00	23:00			1	Û
	31:35	FRANKSTON HOS	MW+REGRDNU	RSE	11-12-2019	AFTE -	14:00	23:00			1	1
	32:35	FRANKSTON HOS	MW+REGRDNU	RSE	12-12-2019	AFTE -	14:00	23:00			1	1
	33:35	FRANKSTON HOS	MW+REGRDNU	RSF	13-12-2019	AFTE -	14:00	23:00			1	1
	34:35	FRANKSTON HOS	MW+REGRDNU		14-12-2019	AFTE -	14:00	23:00				1
			III MATTLEORDINO		11 12 2010	PROTE *	14.01	23.00				

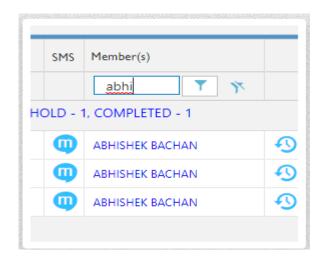
Shift Worth Fix

Add Client Booking Request				
Clear List 🔓 Clear Entry 📿 Re Occurent	ce 🝷 🕘 Search Member 🛐 Shift Worth 🧟	Set / Reset Infection 🔀 Exit		
Enter shift details here Service Location Select	Delivery Location	Select Qualification Group Qualification	Expertise - Select -	Sub Expertise Select •
Date & Day Date & Day The Analysis of the Anal	Shift Type - Select - · ·	Start Time (5 * Order No	End Time Select	Ordered by Professional - Select - Authorization - Select -
Pay Level	Ref No.	Serving Office		
	Æ	Sleepover / Passive Shift? Cong Service Leave Add Shift(s) to list Confirm Shift(s)		

Previously when entering a booking via multi-booking, nominating an expertise caused Shift Worth to display as blank. This has now been fixed.



Filtering Fix



Previously, there were intermittent issues in the Client Allocations screen on the Member(s) column. This screen was not filtering in 100% or cases, and we have resolved this issues in our latest update.

Quick Booking – Delivery Location Fix

In X, the system was allowing delivery locations which did not display in the dropdown list to be typed in. Consequently, this was creating issues in finance and booking histories/data retrieval and has now been fixed.

Ipad Pro Allocations Functionality Fix

The introduction of Kendo Allocations on Professional X and Enterprise created some operational issues on the Client Allocations screen when utilizing EntireHR on the Ipad Pro. This has been rectified in X1 and all functionality has been restored.



Re-Alignment of Decline and Remove Icon

When selecting Member Decline or Member Remove from the Client Allocations screen, the pop-up was often misaligned/off-center. This has now been fixed.

				Home \ Al	locati	on \	Client	t Allocations					
Select	EDIT V			Remove Member Select meml	ber(s)			sou want to Decline from a shift on of Declining.	×	CCEPT			
SMS Member(s)					elect -			Ves Xo		y Location	Qualification	Expertise	Date
Q	Q .	1			s rece		pdate	d. Please refresh the screen to see		NTIRE DELIV	REGRDNURSE		02/01/2
Φ	Q.	1								NTIRE DELIV	LABOURER	ACCOU	03/01/2
0	Q.	1								AKE ROAD	REGRDNURSE	PALLIATI	03/01/2
0	Q.	1	5	MELBOURN		-	U	PROGRAMMED SKILLED	_	J	LABOURER+ACCO		03/01/2
0	Q.	1	4	MELBOURN	-		0	TEST ENTIRE SERVICE	TEST	ENTIRE DELIV	REGRDNURSE	ENTIRE	08/01/2
•	Q.	1	1	GRAFTON	-		0	BIG RIVER GROUP			LABOURER+ACCO		09/01/2

Editing Shifts

Edit Pop-Up Fix

Previously editing a booking via the Client Allocations screen, fields would should incorrectly show as blank (despite shift details previously entered). This has now been rectified and data entered is displaying unless edited by user.

Pay-level Fix

Previously when in Client Allocations and editing a shift, the pay-level was showing as blank. This has been rectified in this update.



Edit Shift					9	×
Delivery Location	Select	-	Qualification	LABOURER	-	
Expertise	BAKEHOUSE	-	Sub Expertise	Select sub expertise	-	
Shift Date	28-09-2019 Sat	I	Shift	NIGHT	-	
Start Time	19:00	Ø	End Time	20:45	Ø	
Order No	27092019		Priority	5	\$	
Authorization	PRO ABHISHEK BACHAN	-	Pay level	BLDGCN CW1 2303205	i09 👻	1
Serving Office	SYDNEY	-				•
Reason	Shift edited by User ADM	IIN 27/	09/2019 15:30		-	
Shift Status	Assigned Accep	ted 🤇	Client Confirmed	Booked		
	Cor	firm	× Close			

Member Contact Card - Route Map Fix

E Members Contact Card					e ×
IRON MAN Compliance Rules	Shift Worth	Track Arrival	Route Map	Availability	Contact Log
Notes Employment Notes IRON MAN IS THE OREATEST HERO WE HAVE.	Contact N Home Mobile		0000 000 000		
Agency Contact Notes	Other				
Availability Notes	/ Next of K Home		00 0000 0000		
Member Notes	Mobile Work	1			
Travel notes		Response			
Today's Member Notes	OAccep	ed essage			
Save					Save
Address (7 MITCHELL PARADE MOOLPA NEW SOUTH WALES 2734)				Get Dis	stance



Previously an issue was raised where Route Map was not retrieving the correct address from the system. This has been rectified and now when selecting Route Map the system will cross reference the correct details.

EntireHR-Cascom Bridge; Transfer to EntireHR Blanks

When transferring from the EntireHR- Cascom Bridge the system was not populating the linked template data or displaying this information in dropdown options to select. This has been rectified in this update.

Reports

Member Availability Status Report Enhancement

This report has been enhanced for members' with multiple qualifications. Member's nominated primary qualification will display first, and other qualifications showing after.

vailability Mem	ber Status Report							
telationShip Office	'ADELAIDE', 'CAIRNS', 'CANBERR -		Service LocationSelect		•	Shift Type	Select	
vailability Type	BOTH		Member NameSelect		*			
Period Prior		Men	ber QualificationSelect		•	Period Future		
	30/09/201: 30/10/201:		ExpertiseSelect		•		31/10/201: 10/	11/2019
Availability Status	Select					Availability Statu	UNKNOWN & UNBO	OKED 👻
			_	_ /				
			R R	teport				
0 K K	29 of 37 > Export to the selected format Capacity Export			1				
	Member Name Last Shift W	-	der Qualification	Priority	Office Name	Home Zone Home No	Mobile No	
	PHILLIP JOHN HILL	м	ELECTRICAN	9	GOLD COAST	BYRON	0266291033	
	PHILLIP WILLIAM ROBERT PITT	м	DVLPMNTOFF	9	ROCKINGHAM	COFFS HARBOUR	000000000	
	PHOEBE MEGAN TRONGCHITTHAM	F		9	NEWCASTLE	ETHERIDGE	000000000	
	PRIYANKA NISCHAL	F	TAXACCNTNT+ ENT	7	SYDNEY	UNINCORPORATED	0430030430	
	QUAID MARK BUCKLEY	м	GENRALHAND	9	GEELONG	HILLTOPS	0448596212	
	RAHUL SINGH	м	LABOURER	9	GOLD COAST	GOLD COAST	0459318081	
	RAJESH KUMAR	м	ACCMNGR	1	MELBOURNE	UNINCORPORATED	0431028827	
	REBECCA FERRY	F	GENRALHAND	9	NEWCASTLE	CESSNOCK	0401474120	
	REBECCA ANNE OLIVE	F	CLEANER	9	PERTH	COFFS HARBOUR	0407729739	
	REBECCA JANE SCALMER	F	ADMINASST	9	DARWIN	CENTRAL COAST	0415172870	
	REBECCA LAUREN OASTLER	F	ADMINASST	9	NEWCASTLE	NEWCASTLE	0435174760	
	REBECCA RENEE PEX	F	FINADMIN	9	DARWIN	CENTRAL COAST	0459318081	
	REBEKAH ANN VELLA	F	GENRALHAND	9	PARRAMATTA	HAWKESBURY	0245796160	
	REECE MCCANN	М	FORKLIFTOP	9	DARWIN	CENTRAL COAST	0414714183	
	RENEE BRIEN-EAGER	м	ADMINASST	9	NEWCASTLE	CENTRAL COAST	0409086160	
	RENEE LOUISE RYDER	F	ADMINASST	9	ROCKINGHAM	CLARENCE VALLEY	0403220180	
	RENEE THERESE DOWNEY	F	ADMNOFFICR	9	GEELONG	ORANGE	000000000	

i.e. in the example shown above; TAXACCNTNT is Priyanka Nischal's primary qualification, & ENT is a secondary qualification.



Member Expiry Check Report – Visa

Member Expiry Dates Report

telation: From Da To Date		Select	•	Report 💽 Export To Exc	Expiry Date Type * Visa Expiry Check Olice Expiry Chec Registration Expiry Work With Childr Date Of First Regi	:k y Check ren Expiry	
00	 < ≺ 1	of 1 > > Export to the set	lected format 🔻 Expo	vrt 🚔			
s o			Ме	embers Visa Expiry Re	∋port		
		List	of Members wh	ose Visa is going to expire	/ expired till 25/09/20	019	
Relatio	onship Office - L	SMORE (1 Members)					
Title	First Name	Last Name	Qualification	Email Id	Mobile No	VISA Number	Date of Grant Expiry Date
MR	FRANCE	AMERICA	LABOURER	rahul@entiresoftware.com	9643508812	76567556	05-11-1960 20-05-2019
Relatio	onship Office - A	DELAIDE (1 Members)					
Title	First Name	Last Name	Qualification	Email Id	Mobile No	VISA Number	Date of Grant Expiry Date

Previously, members who had previously had a Visa recorded in the system (but whose details had been removed as they have since received Permanent Residency) were still included in expired visa check reports. This has been rectified in this update with only current visa holders displaying as per expiry dates set.



Current Booking Report - Pay Level Fix

Previously, current booking report was incorrectly displaying member's pay-level in each booking, as

opposed to shift pay-level. This has now been fixed.

Current	Booking	Repor
---------	---------	-------

By Period * 24/09/20 By Service GroupSelect- Servicing LocationSelect-		/2019) e	By Qualificatio	ySelect nSelect eSelect		* *	Sta	erSelect- iff <i>Select</i> us 'SHIFT BO		JBMITTED'
Delivery LocationSelect-		•	By Ser	rvicing Office		LLARAT OFFICE','CA	AIRNS','Cr▼				
O < < 1 of	Export	to the selected	format 🔻 E	Export 📕							
					t Booking od 24/09/2019						
	ARE										
Date : 27-09-2019	A R E							_		_	Į
Date : 27-09-2019 Total number of shi	A R E	n Date					PayLevel	First Name	Last Name	Reason	
Date : 27-09-2019 Total number of shi Relationship Office Service Location ALLIED TIMBER	A R E ts - 3 GEELONG	n Date 24/09/2019	Day Shit	For the peri	Qualification	26/09/2019	ROADTRN L6		Last Name HORACE	Reason	
Date : 27-09-2019 Total number of shi Relationship Office Service Location	A R E ts - 3 GEELONG		Day Shit	For the period	od 24/09/2019 Qualification	26/09/2019	-	ABIGAIL		Reason	
Date : 27-09-2019 Total number of shi Relationship Office Service Location ALLIED TIMBER PRODUCTS SERVICE ALLIED TIMBER	A R E ts - 3 GEELONG Delivery Locatio	24/09/2019	Day Shit	For the period ft Time 00 - 14:00 AM	Qualification LABOURER+ DRIVER LABOURER+	26/09/2019	ROADTRN L6 229920601 ROADTRN L6	ABIGAIL	HORACE	Reason	
Date : 27-09-2019 Total number of shi Relationship Office Service Location ALLIED TIMBER PRODUCTS SERVICE ALLOD TIMBER PRODUCTS SERVICE	A R E ts - 3 GEELONG Delivery Locatio	24/09/2019 25/09/2019	Day Shit TUE 06:0 WED 06:0	For the period ft Time 00 - 14:00 AM	Qualification LABOURER+ DRIVER LABOURER+	26/09/2019	ROADTRN L6 229920601 ROADTRN L6	ABIGAIL ABIGAIL	HORACE	Reason	

New Mobile App User Login Reports

N	Nobile App User Login Reports
宜	Login / Logout Graph
ŵ	View App Logged In Member Details
ŵ	View App Logged Out Member Details
ŵ	View App Logged In Professional Details
ŵ	View App Logged Out Professional Details

This version introduces an all new View App Logged In Member Details.

This has been enhanced to include;

- Member Log IN and OUT details within the one report •
- Phone Type •
- App Version •
- Mobile Version •
- Software Version
- Ability to filter results by Mobile No.
- Ability to filter results by Email
- Ability to contact Member directly via report on SMS or Email •



								/						_		Send Sms	Send E	Email
							K										۲ د	Refresh
	User ID	User Name	Mobile No.	Email				App Install \$	Status Log Status	s	LogIn DateTime	Phone Type)	App Version	٦	Mobile Model	Mobile OS	3
	Ţ	T		T		T			T	Т	T		T		T	T		T
0	MBR0000875	BLAKE THOMSON	0423797252	blake@	entiresoftware.com			Yes	Logged In	Т	29/10/2019 12:15	IPHONE		10.1		Ben's iPhone	13.100000	
	MBR0000696	FELICITY SMOAK	0000000000	felicityp	unch90@gmail.com			Yes	Logged In		25/10/2019 10:00	ANDROID						
\Box	MBR0000676	BILBO BAGGINS	0431722667	rajm@e	entiresoftware.com			Yes	Logged In		04/10/2019 20:39	ANDROID		10.1		Samsung SM-A507FN	9	
	MBR0000934	ABHISHEK BACHAN	0459318081	ashwar	ni@entiresoftware.com.au			Yes	Logged In		04/10/2019 19:59	IPHONE		10.1		iPhone 6	12.400000	
	MBR0000676	BILBO BAGGINS	0431722667	rajm@e	entiresoftware.com			Yes	Logged In		03/10/2019 20:19	IPHONE		11		iPhone 6	12.400000	
	MBR0000686	DEBORAH GRACE DODD	0419610627	blake@	entiresoftware.com			Yes	Logged In		11/09/2019 10:59	ANDROID						
	MBR0000976	2 TFN	0907877635	rahul@	entiresoftware.com			Yes	Logged In		30/08/2019 18:41	ANDROID						
	MBR0000300	IRON MAN	0000000000	charu@	entiresoftware.com			Yes	Logged In		28/06/2019 08:39	IPHONE						
	MBR0000527	ALYCIA LEIGH POWELL	0484133346	alyciap	owell85@gmail.com			Yes	Logged In		16/05/2019 13:54	IPHONE						
	MBR0000652	ALEXANDER MITCHELL CARRY	0404797000	david@	chillmarketing.com.au			Yes	Logged In		16/05/2019 13:54	IPHONE						
	MBR0000695	ALBERT JOHN LANCASTER	0000000000	rahul@	entiresoftware.com			Yes	Logged In		16/05/2019 13:53	IPHONE						
	MBR0000924	GEORGE CLOONEY	0434100111	rahul@	entiresoftware.com			Yes	Logged In	۰.	12/05/2019 19:38	ANDROID		10.1		Samsung SM-G960F	9	

Other

Contact Member Page Size Limit Enhancement

|--|--|--|--|--|--|--|--|--|--|--|

Previously, users raised that the limitation of 100 members shown on the Contact Member page created issues when contacting members in bulk. This limit has been removed in this version, with users now able to nominate number of members to be shown per page.

Process Time Sheet Errors

Previously process timesheet contained a number of errors:

- Text not displayed in red when present
- Page crashing when attempting to use filter
- Validation Issue when selecting Confirm Docket
- Tooltip displaying incorrect data



O +				NCC 190											
А	В	С	D	E	F	G	н	1	J	K	L	М	N	0	
Docket No	Member I	Service Lo	Area	Qualificat	Expertise	Shift Date	Submitte	Day	Shift	Start	End	Break	Hrs Worke	Client Act	Discripancy Notes
542	2 TFN	ABC PROD	Bass	LABOUREF	1P - TAXI	*****	******	THU	PM	14:01	14:15	0	0.14	Query	start time changed
577	2 TFN	ABC PROD	Bass	CSSINDUC	г	*****	******	MON	NS	19:00	22:00	0	3	Query	
592	ABEBA WA	ABC PROD	UCTS	DRIVER		*****	******	SAT	AM	6:00	14:00	30	7.3	Query	
529	ALICA WA	ABC PROD	UCTS	LABOURER		*****	******	MON	AM	6:00	14:00	10	7.5	Approved	having member notes only
349	CUONG N	ABC PROD	UCTS	LABOUREF	ENTIRE EX	*****	******	WED	AM	3:00	13:00	0	10	Query	My test dispcripancy notes are here
543	2 TFN	ABC PROD	UCTS	CSSINDUC	г	*****	******	FRI	EA	5:01	6:00	20	0.39	Query	time changed test
680	AARON A	3S SERVIC	E	RN		*****	******	WED	AM	6:00	14:00	30	7.3	Approved	
679	AARON A	3S SERVIC	E	RN		****	******	TUE	AM	6:00	14:00	30	7.3	Approved	
480	2 TFN	ABC PROD	UCTS	CSSINDUC	т	*****	******	THU	AM	5:00	6:00	10	0.5	Query	Sffg
528	ALICA WA	ABC PROD	UCTS	LABOURER		****	*****	SUN	AM	6:00	14:01	30	7.31	Query	shift having discrepancy

				Details of	Online Submi	itted Timeshe	et by Personn	el / Review	ed by Clie	0						
From SI	hift Date	DD-MM-YYYY	=	Show Docket	s which require	Client Authoriza	tion only									
To Shift	Date	22/09/2019		Search												
Total no. c	of Submitted	I Dockets : 336														G Refre
Select	Docket N	Member Name	Service	Location	Area	Qualification	Expertise	Shift Date	Submitted Date	Day	Shift	Start	End	Break	Hrs W	Client Ac
	7	Y		Y		Y	Y	Y	Y							
	542	2 TFN	ABC PRODUCT	<u>s</u>	Bass	LABOURER	1P - TAXI	4/07/2019 12	23/09/2019 4:32:	THU	PM	14:01	14:15	0	0.14	Query
	577	2 TFN	ABC PRODUCT	<u>s</u>	Bass	CSSINDUCT		1/07/2019 12	23/09/2019 4:29:	MON	NS	19:00	22:00	0	3.00	Query
	592	ABEBA WADO	ABC PRODUCT	<u>s</u>		DRIVER		29/06/2019 1	23/09/2019 4:25:	SAT	AM	06:00	14:00	30	7.30	Query
	529	ALICA WALKER	ABC PRODUCT	<u>s</u>		LABOURER		10/06/2019 1	23/09/2019 3:55:	MON	AM	06:00	14:00	10	7.50	Approved
	349	CUONG NGO	ABC PRODUCT	<u>s</u>		LABOURER	ENTIRE EXPERTIS	13/03/2019 1	23/09/2019 3:49:	WED	AM	03:00	13:00	0	10.00	Query
	e			-										~~		~

Timesheet Improvements

In X1, the display and design of timesheet view has been improved as seen below.

ntire soft	tware Pty Ltd		E	mployee Time	sheet: 674		Submitt Submitted on: 20 Sep	ed by: AARON GIME tember 2019 07:19
lient Name		AD GROUP						
mployee Nan upervisor Na		GIMENA						
hift / Job De	etails							
	Order Number	Shift Date	Shift Day	Shift Type	Shift Start	Shift Finish	Meal Break (mins)	Worked Hrs.
By Employee	QA012009	09/04/2019	WED	NS	19:00	08:00	30	12.30
By Agency	QA012009	09/04/2019	WED	NS	19:00	08:00	30	12.30
	mesheet Submiss		tes					
Member Signa	iture				S	upervisor Signature		

7



Member Profile Fixes & Enhancements

Personal Details Fixes & Enhancements

Industry 'Lock' Fixed

System was incorrectly identifying global qualification as industry specific qualifications. This was preventing member's industry from being able to be adjusted regardless of the qualification selected. This has now been rectified so members' industry will only be locked when industry specific qualifications have been selected.

ersonal Details		
ember Name : FELICI	ITY SMOAK Member Qualification : COMPANYSEC	
Personal Details Ed	ducation	
Personal Details		
Title *	MISS	
Family Name *	SMOAK	
First Name *	FELICITY	
Middle Name		
Preferred Name		
Gender *	Female v	
Date Of Birth *	24 V Jul V 1989 V	
Own Car *	Yes	
Years of Experience	(Image Type allowed:.jpg/.jpeg/.gif/.png/.bmp formats only)	"Max Size: 2 MB.
rears of Experience	Industry * HEALTH *	

Valid ID Error Message

System was not identifying when a valid email ID had been entered.

- Enter a valid E	-mail ID
Personal Details	\
Title *	MR
Family Name *	MCCRACKEN
First Name *	AARON
Middle Name	
Preferred Name	
Gender *	Male
Date Of Birth *	1 🔻 Jan 👻 2001 👻
Own Car *	No 👻
Years of Experience *	1 YEAR

28



Display Issues with Emergency Contact Details

Previously when user saved changes to applicant or member Personal Details the Emergency Contact Details entered would disappear unless page was refreshed again. This glitch has been rectified in this update.

onal Details							Help
rsonal Details Educat	SMOAK Member Qualification :	COMPANYSEC					
Personal Details Title * Family Name * First Name * Middle Name Preferred Name Gender * Date Of Birth *	MISS SMOAK FELICITY Female v 24 v Jul v 1989 v		Or of	FICE USE CMLY			
Date Of Birth * Own Car * Years of Experience *	24 * Jul * 1989 * Yes * 1 YEAR			nove Image e allowed: jpg/.jpeg/.gif/.png/.bmp formats on HEALTH	ly),Max Size: 2 MB.		
Contact Details E-mail * Home Phone No Other No Mobile No * Preferred Contact	FELICITYPUNCH90@GMAILCON Eg. abc@xyz.com Eg. 0359065741 Eg. 0359065741 000000000 Eg. 041113400 Select		Emerge Name Relations Home Ph Work No Mobile N	Eg. 04111334	00		
Time Preferred Contact No Postal Address Address Type * Additional Address	- Select *		Office *	PARRAMATTA e Office Select	•		
+ Add to my address list							Ø Refresh
Edit Address Type	Street / PO Box no.	Country	State	Suburb	Post Code	Memo	Delete
/ HOME	1/3 BRAYS LANE	AUSTRALIA	NEW SOUTH WALES	WALLERAWANG	2845		Û
+ Add to my address list							G Refresh



Employment Details Enhancements

Compliances Design/View Enhancement

Emp	loyment Details		
Men	ber Name: FELICITY SMOAK Member Qualification	n: COMPANYSEC	×
C	ompliances Visa		
	Registration		
	Does your Qualification(s) require registration?	🔿 Yes 💿 No	
	Australian Police Check		
	Do you have a current Australian Police check?	Ves 💿 No	
	Children Permit		
	Do you have a current Working With Children Permit?	🔿 Yes 💿 No	
		Save & Continue	

New Visa Design/View

By default, Visa Tab has the following information prepopulated according to initial application details;

- Member Full Name
- DOB
- Working Hours Limit¹

The new structure of Employment Details means applicants or members are no longer nominated as a Visa-holder as shown below.

Visa Detail	S	
Non-Resid	dents are required to complete visa information	

Non-Resident

Now, the system will automatically categorise applicants or members if all mandatory fields have been populated and saved.

¹ Working Hours Limit default will depend on whether weekly or fortnightly Visa Batch Program is ON



Once saved - this will be displayed as shown below

isa Details - Work Entitlement C	heck			Non	- Resider	nt Credit Lir	nit : 17(
on-Residents are required to complete	e visa information						
First Name	FELICITY	Passport ID * (Characters	Left: 14)	N71000			
Last Name	SMOAK	Passport Country * (Cha	racters Left: 64)	CANADA			
Date of Birth	24/07/1989	Passport Expiry		DD-MM-YYYY		Check Visa Electro	onically
isa Details (Fortnight Visa hours Visa Class * (Characters Left: 48)	limit restriction is ON - 40 hours) AV			rant Date *	F11100	2	_
Visa Subclass * (Characters Left: 19)	014421				5/11/2012		
Visa Type Name (Characters Left: 50)			E	xpiry Date *	20/06/20)20	
Visa Type Detail (Characters Left: 200)							
Work Entitlements (Characters Left:	: 500)						
Working hours limit * 40	i	Exclusion Period	DD-MM-Y	YYY 🔟 - DD	-MM-YYY		
Any work entitlements if you want to	> highlight						

Alternatively, if visa holder becomes a permanent resident – the Non-Resident Button can be selected which will be displayed as Permanent Resident as shown below².

² This simultaneously removes requirement for mandatory fields



ompliances Visa							
isa Details - Work Entitlemer on-Residents are required to com				Permaner	nt Reside	ent Credit Li	mit : 17(
First Name	FELICITY	Passport ID * (Characters I	Left: 14)	N71000			
Last Name	SMOAK	Passport Country * (Char					
Date of Birth	24/07/1989	Passport Expiry		DD-MM-YYYY	III	Check Visa Electr	onically
	AV			ant Date	5/11/2012		
Visa Class (Characters Left: 48)		AV 014421		Grant Date Expiry Date		5/11/2012	
Visa Subclass (Characters Left: 19)						2020	
Visa Type Name (Characters Left:							
Visa Type Detail (Characters Left:	200)						
Work Entitlements (Characters	Left: 500)						
Working hours limit 40	i	Exclusion Period	DD-MM-Y	YYY 🔟 - DD	-MM-YY	YY III	
Any work entitlements if you wa	nt to highlight						

New Feature - Electronic Visa Check

Electronic Visa Check is a new feature in X1 which allows applicant or members Visa Status to be crossreferenced directly with VEVO

Visa Details - Work Entitlement Che Non-Residents are required to complete v				Credit Limit : 170
First Name	FELICITY	Passport ID * (Characters Left: 20)		
Last Name	SMOAK	Passport Country * (Characters Left: 70)		
Date of Birth	24/07/1989	Passport Expiry	DD-MM-YYYY	Check Visa Electronically

Users may purchase credits to run electronic Visa checks (1 credit used per check).

A successful check will display the below pop-up, with all the details retrieved from VEVO and will autopopulate Work Entitlements and Visa Conditions fields, as well as allowing user to save document directly below as Work Entitlement Check File³.

³ This will automatically save document under Member Documents in profile



×

Electronic Visa Check

Person Details

First Name	FELICITY	Passport ID *	N71000
Last Name	SMOAK	Passport Country *	CANADA
Date of Birth	24/07/1989		

Time of Check	Result	
Saturday October 19, 2019 11:15:18 (AEDT) Canberra, Australia (GMT +1100)	OK	

Visa Details

Visa Applicant: FELICITY MEGAN SMOAK

Visa Class: AV

Visa Type: 014421

Visa Type Detail: For spouses and children of NZ citizens entering Australia

Grant Date: 05/11/2012

Expiry Date: 20/06/2020

Work Entitlement

The visa holder has unlimited right to work in Australia.

Visa Conditions

Short Description:

Details:



Finance Details

Tax Information Improvement

In X1, information applicant is required to provide changes dependent on whether applicant nominates themselves as a subcontractor.

If Applicant Answers NO	If Applicant Answers YES
Subcontractor? Yes No i An Australian resident for tax purposes* i Working Holiday Maker Tax File Number * i	Subcontractor? Yes No GST Registered? Expense Account Code (if any) Australian Business Number* Tax Scale * SUBCONTRACTOR NO GST
Tax Scale * -Select Obligation- • i Member Financial Notes Max 100 Characters	Tax Scale • SUBCONTRACTOR NO GST • i Member Financial Notes Max 100 Characters

Member Bank Details

On member's profile, in instances where member's had more than one active bank account this page was producing an error message. This has now been fixed.

+ A	dd Bank						🕫 Refresh
Edit	Bank BSB	Bank Name	Bank Branch	Bank State	Account Name	Account Number	Status
/	082938	NATIONAL AUSTRALIA BANK LIMITE	YAMBA	NEW SOUTH WALES	A & A ROBISON	369770419	ACTIVE
12	008423	NATIONAL AUSTRALIA BANK	TOOMBUL	QUEENSLAND	JAMES	80809008(&&*(%%&\$^%	INACTIVE

Electronic TFN Declaration Fixes

With the new version, we have improved our TFN declaration page allowing Title Dropdown and Name to be altered as required.



 If you have changed your name since you last dealt with the ATO, provide your previous family name. 	Title: First Name: Piyush Last Name: Goyal
5) What is your date of birth?	01/07/1965
6) On what basis are you paid? (Select only one)	Full Time Part Time Casual 🗸
7) Are you: (Select only one) *	An Australian resident for tax purposes A Foreign resident for tax purposes A Working Holiday Maker
8) Do you want to claim the tax-free threshold from this payer? Only claim the tax-free threshold from one payer at a time, unless your total income from all sources for the financial year will be less than the tax-free threshold.*	Yes 🗸 No Answer no here if you are a foreign resident or working holiday maker, except if you are a foreign resident in receipt of an Australian Government pension or allowance.
9) Do you have a Higher Education Loan Program (HELP),VET Student Loan (VSL), Financial Supplement (FS), Student Start-up Loan (SSL) or Trade Support Loan (TSL) debt? *	Yes 🗸 No

Additionally, in line with ATO guidelines on TFN Declarations, we have combined two questions which were previously separate into one.

Member Profile Document Enhancements

Previously, Members' general documentation and client compliance documentation were stored in different locations in the members' file (see green and red boxes above respectively).

Personnel Entries	Staff to Verify & Update	Miscellaneous
Personal Details	r Recruitment	😭 Availability
😭 Health Details	😭 References Checks	2 Client Software Login
Training Details	😭 Allocation Notes	Compliances Acknowledgement
The Employment Details	😭 Print / Re-Print ID Cards	
1 Competencies Details	Electronic TFN Submission - STP	
😭 Financial Details	😭 Employment Status	
1 Policies		
	Employment Status	

Now, General Documentation and Documentation provided by Members' to fulfill Client Compliance Requirements (shown below in green and red respectively) all appear within *Documents*.



Edit	Category	Document Name	1	erification?	Expiry?		Reference #		Start Date	Expiry D	Date	Acknowledgement	Dele
	T		T	T		Ŧ		T	T		T		
Doc	uments												
1	APPLICATION DOCUMENT	REFERENCE LETTER 1	١	lo	No								0
1	COMPLIANCE	ICU CERTIFICATE	١	lo	No								1
/	COMPLIANCE	BEHAVIOURAL MANAGEMENT PLAN	١	lo	No		test						1
1	IDENTIFICATION	CERTIFICATE BIRTH	١	es	No								1
1	IDENTIFICATION	CERTIFICATE OF CITIZENSHIP	1	lo	No								1
1	IDENTIFICATION	PASSPORT CURRENT		es	No		code1						1
1	IDENTIFICATION	LICENCE AUSTRALIAN DRIVERS WITH PHOTOGRAPH	н	lo	No								1
1	PERFORMANCE	SECOND STAFF APPRAISAL	١	lo	No				17/12/2018				1
1	PERMITS AND CHECKS	POLICE CHECK	١	es	No		POLI		04/03/2018	02/06/20	026		1
1	PERMITS AND CHECKS	MANUAL HANDLING	Ν	lo	No		3040		23/07/2043				
Men	nber Acknowledged Documents	set as Client's Compliance's (Showing 10 of 16 items. C	Froup continues on the next pag	e.									
/	COMPLIANCE	ADVANCE CARDIO LIFE SUPPORT	h	lo	No							2	
/	COMPLIANCE	ANNUAL MEDICATION MANAGEMENT	1	lo	No							<u>B</u>	
/	COMPLIANCE	FEMALE ONLY	1	lo	No							EQ.	
/	COMPLIANCE	MANUAL HANDLING TRAINING	1	lo	No							EQ.	
/	EDUCATION	RSA	Ň	es	Yes		RSAcode1			02/12/20	025	EQ.	
/	EDUCATION	CONTRACT A	4	lo	Yes							EQ.	
/	EDUCATION	FIRST AID CERTIFICATE	Ň	es	Yes							EQ.	
/	EDUCATION	WHITE CARD CONSTRUCTION	٢	es	Yes		asdfasdf		29/11/2018	03/06/20	025	<u>R</u>	
/	EDUCATION	AHPRA REGISTRATION	Y	es	Yes							<u>R</u>	
/	EDUCATION	CERTIFICATE B	Y	es	No							20	
	1 2 F F Page size: 20												oms in 2

Client Compliance Documentation Database Update

ame (Docur	Acknowledgement Details		× ged
	Acknowledged By Member :	Yes	er?
	Acknowledged Date / Time :	05/07/2019 16:31	
CATE C	Member Feedback Message :	test compliance	
CATE			
REGISTRAT			
ETED SUPE			
	r r		
Y POLICIES	File Uploaded :	View Document	
DURES		Close	
AL RESUM			
Y PARKING			
G SP CASE			
IENT			



Client Compliance documents (found in Documents) were being filed incorrectly in the database – saving incorrectly to the Delivery Location (rather than the Service Location).

Edit	Category	Document Name		Verification?	Expiry?	Reference #	Start Date	Expiry Date	Acknowledgement	Delete
	T		T	T	T	T	T	T		
∨ Do	cuments									
1	COMPLIANCE	HAND HYGIENE CERTIFICATE		Yes	Yes		01/08/2019	30/08/2019		1
1	COMPLIANCE	FEMALE ONLY		No	No					Û
1	COMPLIANCE	ICU CERTIFICATE		Yes	Yes					î
1	EDUCATION	VIT REGISTRATION		Yes	Yes	0907865753424254346	13/03/2019	27/07/2019		î
1	IDENTIFICATION	CERTIFICATE BIRTH		Yes	No					Û
1	IDENTIFICATION	PASSPORT CURRENT		No	No					1
1	IDENTIFICATION	LICENCE AUSTRALIAN DRIVERS WITH PHOTOGRAPH		No	No	7868768	06/08/2019	29/09/2019		1
1	IDENTIFICATION	LICENCE AUSTRALIAN GOVT ISSUED WITH PHOTOGRAPH		Yes	No					î
1	IDENTIFICATION	CARD MEDICARE		Yes	Yes					î
1	PERMITS AND CHECKS	POLICE CHECK		Yes	No					î
1	PERMITS AND CHECKS	VISA PERMIT S		Yes	Yes	5464564654564		10/08/2028		Û
1	WWC	WWC2		No	No					Û

Logic of Client Compliance Acknowledgement + Expiry Dates

In X1 the logic of client compliances has been changed so that, if a document is set in Masters as Expiry = True AND Document is also linked in a rule (as a client compliance document), members must have current documentation on file.

Members whose linked documentation has reached expiry date (or expiry date is blank) will be flagged as uncompliant by default.



Client Permissions Notification Fix

CLIENT DETAILS				2
Location Name : BLUE MOUNTAINS SPRINGWOOD	DEPOT Location Parent : BLUE MC	DUNTAINS CITY COUNCIL Loca	ation Status : CLIENT ACTIVE	
Profile Address and Contact Details Relationship Managers	Professionals Documents Claim	Details Online Permissions		Add Log View Log Back
Online Permissions				
Authorise Timesheet	NO 👻 i			
Digital Timesheet	NO - i			
Member GPS Timestamp required	NO - i			
Client can search Personnel	NO • i		Load Client Tree Structure	
Show Location Documents to Members	NO • i		Location(s) Location Function	
Show shift worth to Members	NO * i			
Release Shifts across country	NO * i			
Hide 'Add to Calendar' in Member App	YES 💌 i			
Hide Client History in Member Portal	YES 💌 i			
Hide Compliance's in Client Portal	NO • i			
Allow Client to release shift from Client Portal - New Booking	NO 👻 🚺			
Auto Push Notification from Client Portal - New Booking	NO 🗸 İ			
Auto SMS Notification from Client Portal - New Booking	NO 👻 i			
Auto alert via Email / SMS to internal staff - New Booking	YES 🔹 🚺	STAFF EMAIL	* ·	
		BLAKE THOMSON	•	
		0404651111		
Save			+Add Admin +Add Service	+Add Delivery

Previously, the client permission option *Auto alert via Email/SMS to internal staff – New Booking* contained an error whereby despite both email and SMS fields populated with contact information - only an email was received.

This has been rectified so that internal staff will now receive an email and/or an SMS as specified.

Inactive Client Profile Fix

Previously when client profile was inactive the client profile frequently malfunctioned or crashed. This has been rectified in X1 release.

Member App

Digital Timesheet Enhancement

Details of the functional and display enhancements to digital timesheets has been included on the following page



Screen 1		Screen 2
< Upload Timesheet	Undo	< Review Subr Done
1223456		Abc Products
John Diggle	•	Friday,08 November 2019 16:30-22:00 10 mins
Your Signature		Selecting the altered shift details will display the <i>Review</i> Submission Details (Screen 3).
Selecting Review Approved Details will display the Review Submission (Screen 2).		
Review approved details	1	Supervisor Signature
Confirm Timesheet Submission		

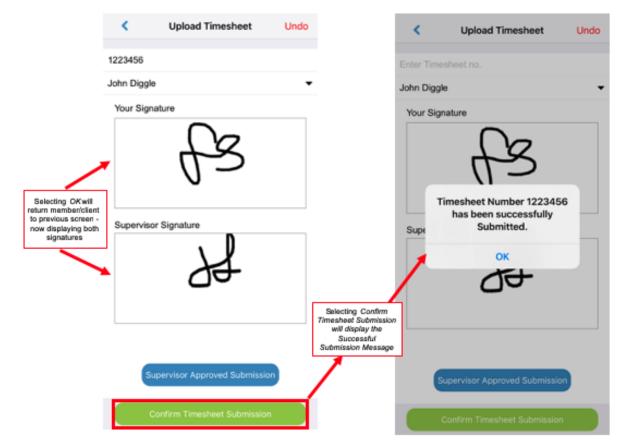
Screen 4

Timesheet						
Details	Original	Submitted				
Start Time	16:30	16:30				
End Time	20:00	22:00				
Break Mins	0	0				
Worked Hrs	3.30	5.30				
Member Notes Stayed back late a	t Bosses Request	<u>.</u>				
	rt Bosses Request					
Stayed back late a	t Bosses Request					

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Screen 3

Screen 5





Member App Auto - Update Notification

Main Masters	Member Master	Client Master	Allocation Master	Placements Master
🏛 Banks BSB		Reporting Office	🔒 Users Au	horization
🏛 Bank Names		D SMS Templates	🖀 EntireHI	R Users
🍽 Country & States		⊡ Define Emails	🍰 User Log	in Credentials
9 Suburbs		🖂 Email Templates Type	Customi	ze Job Application Page
Ø Zones		🖂 Email Templates Details	🚑 Customi	ze Referee's Page
Region		Priorities (People)	Ø Referee	Settings
© Cultures		• Reasons (Personnel)	🞓 Referee	Qualification
Designation		D Appraisal Category	🔅 CRM, U:	ser Log Settings
Employment Type		🖒 Appraisal Type	I CRM, C	ontact Method
🕅 Languages		Change User Password	₩ CRM, C	ontact Outcome
📞 Phone Types		Q Marketing Research	CRM, Ta	sks
Communication Categor	ry	Portals Messages	O CRM, U	nits Of Work
💼 Job Boards		Portals Documents & Links	Software	Version Details

Members can be advised of future App updates via New Masters Setting – Software Version Details.

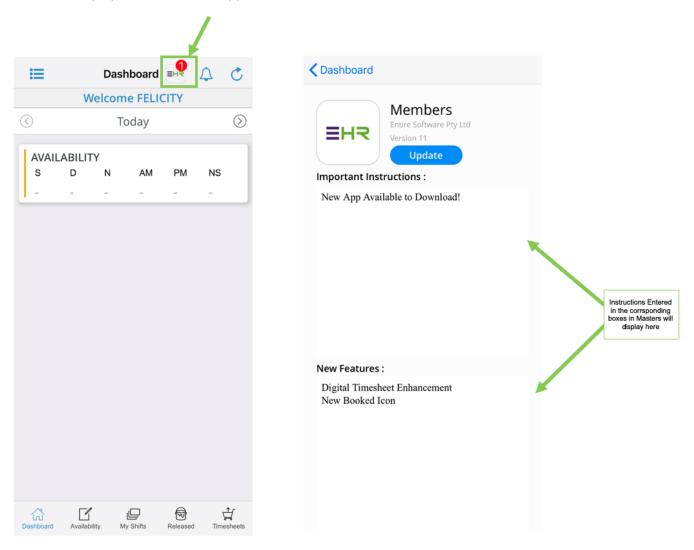
Changing the number in the box circled below automatically displays a prompt on the member's app. *i.e. changing 10.1 to 11*

Software Details	Member App	Client App	Admin App
IOS Version	10.1		
Android Version	10.1		
App Instructions	New App Available to Download!		
App Features	Digital Timesheet Enhancement		
App reatures	New Booked Icon		

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This will display on the members app as shown below:

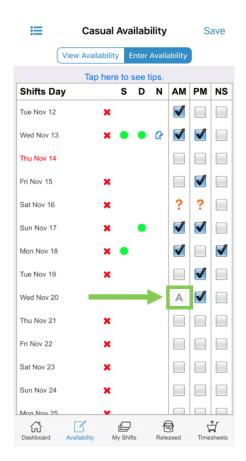


Once Member selects *Update* – they will be redirected to either the App Download page or their Google Play/Apple Store (depending on where your company has your app hosted).



Member Booked Icon

When a member is assigned or allocated a booking - this is displayed as an A on under their availabilities



Grammar and Spelling Alterations

• Phrase Change: existing pop-up message was grammatically corrected.

From; "Applicant details are already exist. Please contact recruitment team for any



assistance".

To; "Applicant details already exist. Please contact recruitment team for any assistance".

- **Client Portal and Member App:** existing pop-up message displayed when approving timesheet was grammatically corrected.
- Masters>Referee Settings: Spelling of the word *reference* was rectified.
- Member Profile>Personnel Details Page: Spelling of the word *relationship* was rectified.
- **Professional App:** Spelling of the word *discrepancies* was rectified.
- **References Dynamic Form:** Spelling of the word *referee* has been rectified.