PROFESSIONAL 9.0 - VERSION RELEASE NOTES

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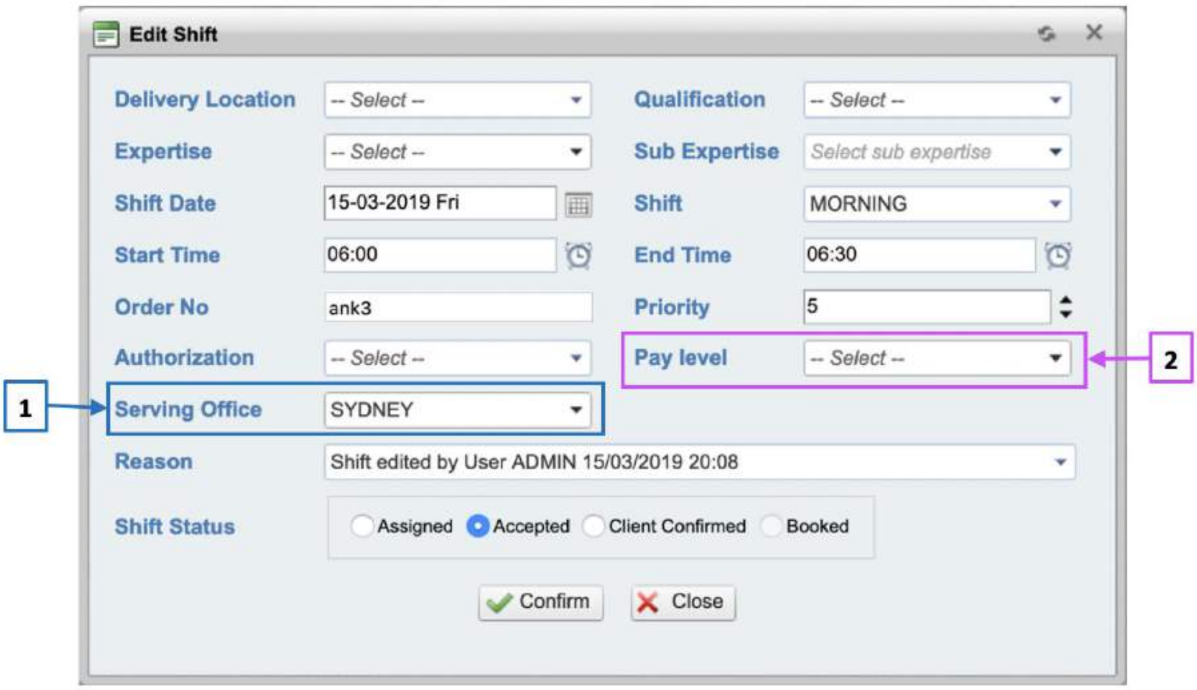
Allocations

Shift Edit Enhancements

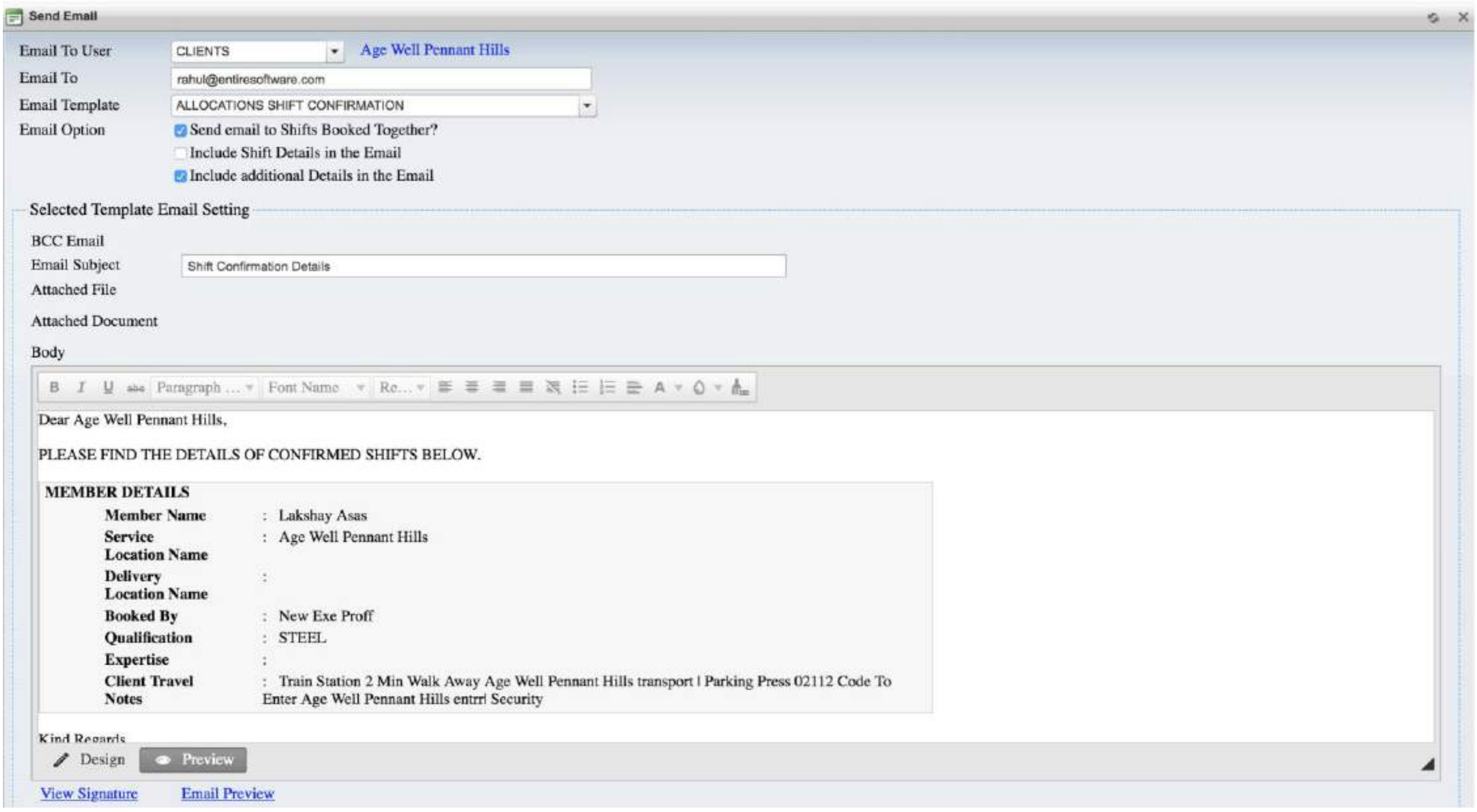
Available in Multi & Single Shift Edit



Legend of New Options for Shift Edit	
1	**Servicing Office** This allows you to adjust default office after booking/s are entered.
2	**Pay Level** This allows you to enter an alternative pay level for the nominated qualification after booking is entered. When alternative pay-rate is selected system will display proposed pay and invoice rate for total hours[1]. If left blank system will process the booking with member's primary pay-level.

[1] If Shift Worth is active for client; once entered shift worth will provide complete overview, including break deductions, expertise rates and allowances.

Enhanced Dynamic Email Templates



Pathway>Shift Status

New Functionality

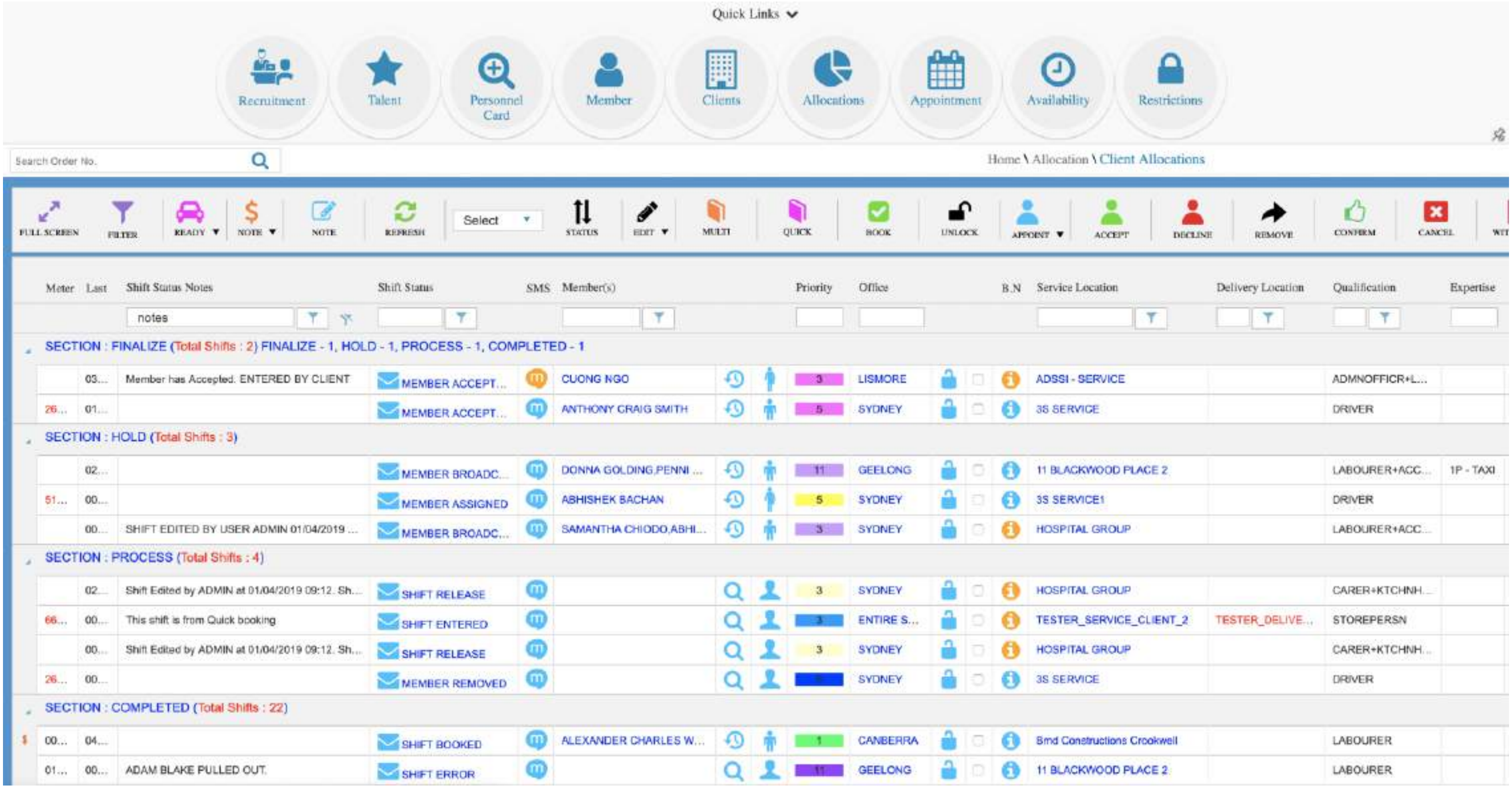
Professional 9.0 introduces increased dynamicity of existing allocations email templates

Features of Dynamic Emails Templates include

- Preset/Define the Email Address Applicant or Member Receive Emails' From
- Preset/Define whether an Applicant or Member can Reply to Email Template
  If Email Response is 'On'; ability to define one or more return Email Address's
- Ability to Preview and Edit Email Template Prior to Sending including;
  - Select or unselect preset options in template
  - Ability to Include additional booking fields/details (finance notes, booking notes etc.)

- All emails are now logged CRM[2] by default unless ‘Create Log’ is Unchecked.

Kendo Allocations



A new refreshed look on the Classic Allocations in both format and functionality. Classic Allocations has been recoded from it’s foundations, using the latest technology available. This has enabled us to turbocharge the processing speed of allocations and minimize the reliance on individual internet connections. Kendo Allocations introduces brand new functionality, in the form of superspeed processing of bookings and new icons.

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[2] *provided this module is included in your EntireHR subscription*

Benefits of this Feature

1. **Streamlined for Speed**
   - All the display changes, from the updated icons to the adapted filter fields, has been designed to minimize the processing time required.
   - Kendo Allocations has increased the speed and efficiency of the system so much, we were able to remove the speed icon entirely!

2. **User Friendly Functionality**
   - **Up to 1,500 Bookings Displayed on One Page**
     i. Users will be able to expand the number of bookings per page up to 1,500 - a considerable difference to the system capacity currently.
   - Regardless of number of bookings displayed, there are no delays when adding quick filters - with results appearing instantaneously.

3. **Decluttered Display**
   - **Extraneous Icons have been Removed**

i. 

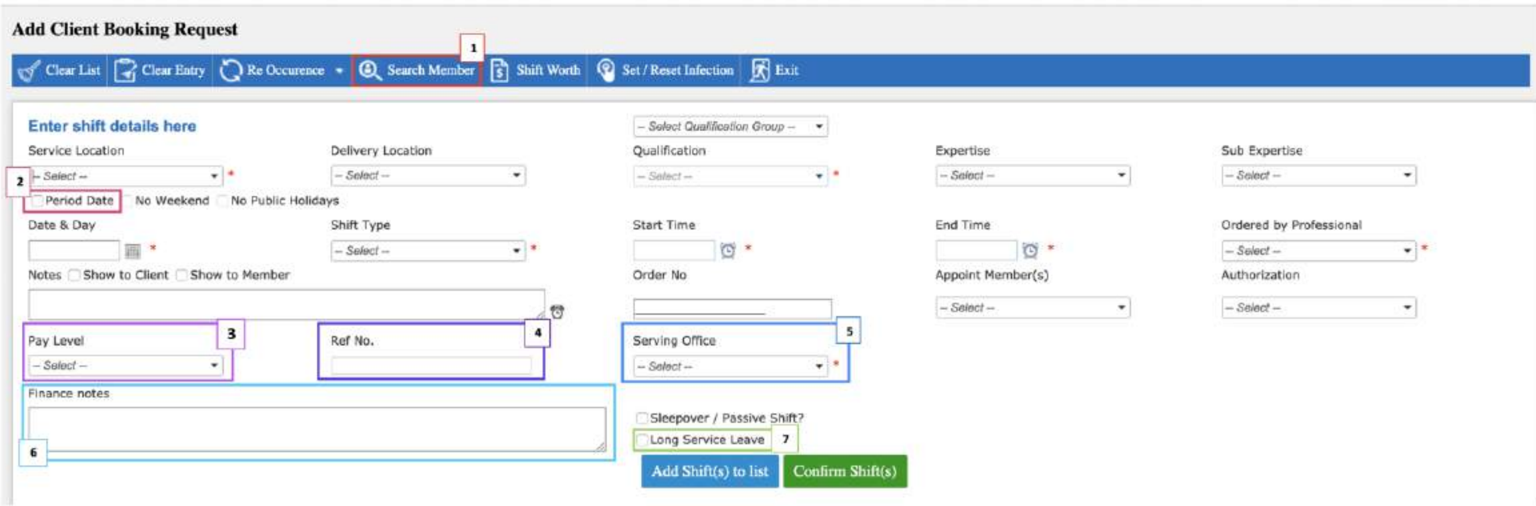
Accessible from in 3 other locations in Client Allocations (Availability Bubble, Member Contact Card and Right Click Options respectively); enabling us to remove this icon.

ii. 

Removed as no longer required.

Multi Booking Enhancements

Available on Staff Portal & Professional App



Legend of New Options for Multi-Booking[3]	
1	**Search Member** This new feature allows you to 'multi-appoint' a member for up to 30 shifts. It will search all members in allocated date range who meet booking criteria and who are NOT booked for any shift during this period. Additionally, if member is immediately accepted into period of bookings, system will enter 'not available' casual availability for member.
2	**Period Date** This allows you to enter booking for a specified date range at time of booking.
3	**Pay Level** This allows you to enter an alternative pay level for the nominated qualification upon booking. When alternative pay-rate is selected system will display proposed pay and invoice rate for total hours[4]. If left blank system will process the booking with member's primary pay-level.

[3] ***Please note: any of the below options when selected will override the relevant client or member defaults***

[4] *Note: if Shift Worth is active for client's online permissions; a complete overview will be provided to members, including break deductions, expertise rates and allowances.*

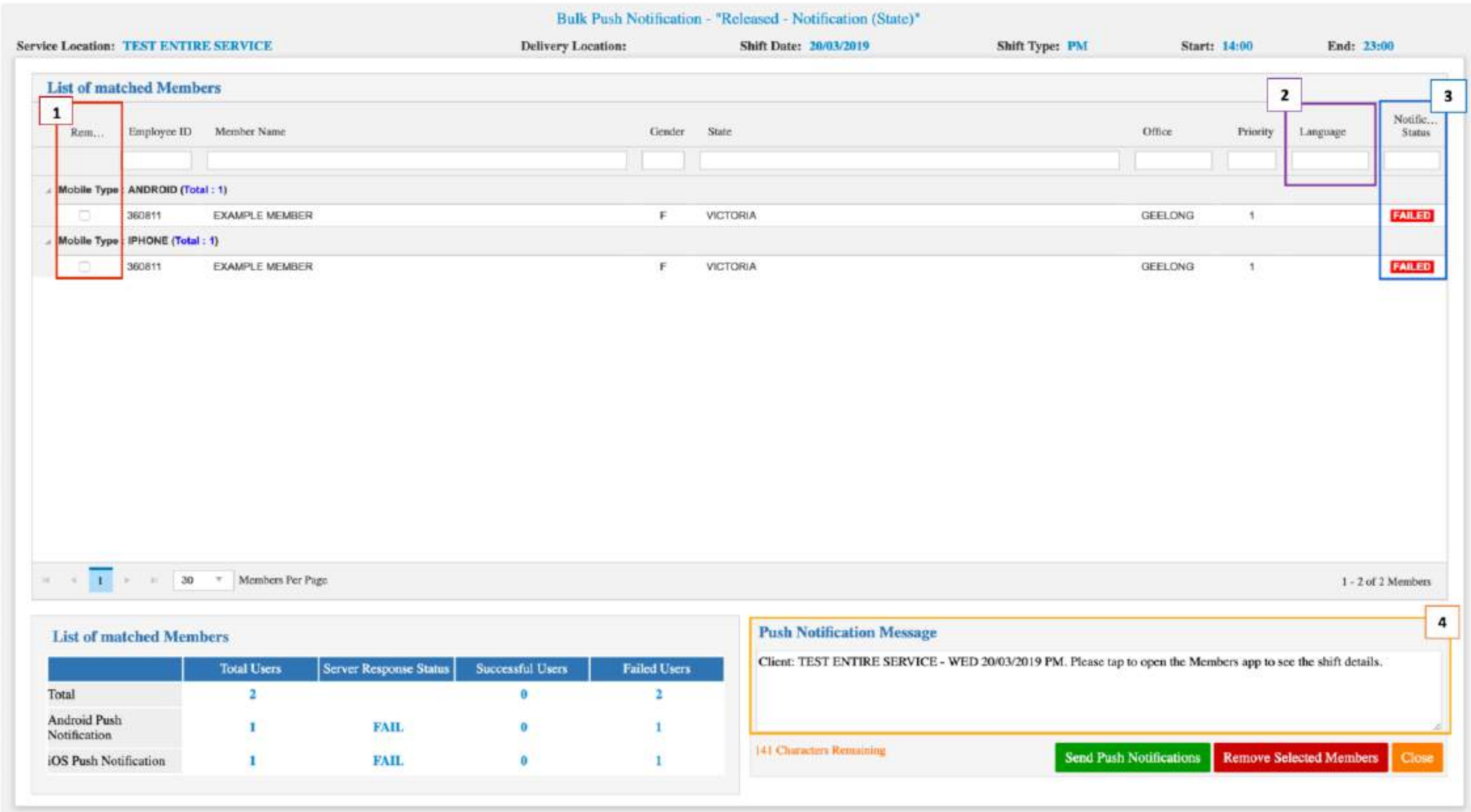
4	**Ref No** This is only an active field in EntireHR finance. Depending on your company structure this may be used as an additional tracking number by the finance department for bookings.
5	**Servicing Office** This allows you to enter an alternative office for the nominated client upon entering booking. If left blank system will display the booking with client's default office.
6	**Finance Notes** Depending on your company structure this allows you to input finance notes immediately upon booking for where required.
7	**Long Service Leave** Depending on your company structure, selecting this option allows this shift to be recorded for certain member's financial requirements.

Important to Note

- Only **30 bookings or less** may be entered at one time
  i. This restriction has been enforced due to reported issues when the system became overloaded from bulk bookings exceeding this amount. Duplicate Shift and Booking Ratio have been introduced to minimise the impact of this restriction[5].

[5] *Details on these features and functionality are available via EntireHR Support Website in Version 8.10 - Release Notes*

Bulk Push Notification Enhancement



Previous Functionality

Previously selecting *Released Shift – Send Notification* option sent a generic push notification message which sent a notification to applicable members in alphabetical order.

Depending on the size of the notification list, this process could 'lock' and dramatically decrease the speed of the system for up to 2 – 5 minutes while each notification was sent.

New Functionality

System picks up customised/dynamic text and sends all messages out to complete list of members **at once**.

Legend of Bulk Push Notification Screen	
1	**Only Select Members you DON'T want to Notify** In contrast to the requirements of most areas within the system; Members only need to be selected if they are being removed from the notification listing prior to sending.
2	**Additional Filters** Additional Filters are available with the Bulk Push Notification which have no previously been available within Searches *i.e. Language*
3	**Instant Feedback** Notification Status now provides instant feedback for each individual about the success of the push notification.
4	**Customised Messages** Bulk Push Notifications can now be used where required in place of bulk SMS messages and will enable the same amount of individual's who can see the released booking.

Benefits of this Feature

1. **Speed**
    - Bulk push notification process will not place high data processing requirements on the system., and as such not will not impact speed of system.

2. **No More Delays**
    - The new module has been developed to open Bulk Push in a New Tab. Enabling staff to continue working in the client allocations screen while the bulk push notification is processing.

Important to Note

- **Push Notification Criteria Still Applies**

  Push notification will still apply the previous push notification criteria by default[6].

- **Members must Delete & Re-install App Post Upgrade**

  Following the upgrade, to receive push notifications, members must have the latest version of the app installed

[6] *Please see Entire Support Website for further information about Released Shift Criteria.*