

How to download the Members App for Android Devices

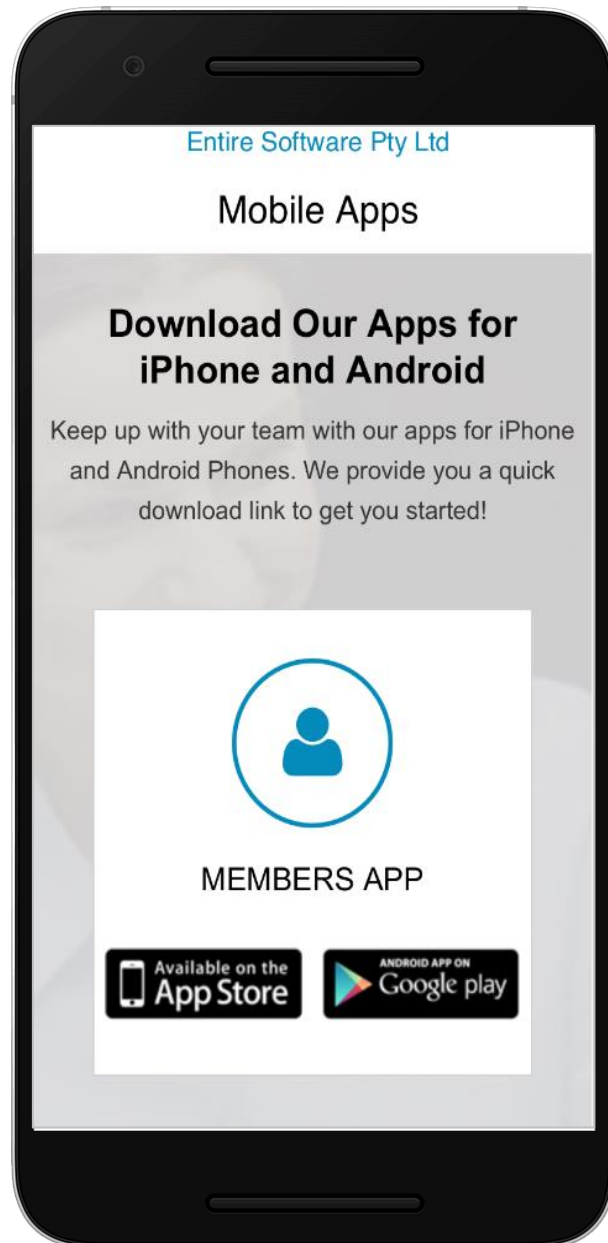
This guide has been created to assist Members in downloading the Mobile App on Android devices. The images provided in this guide may appear slightly different depending on the model and size of your device.

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1. Access the Mobile App Download Page

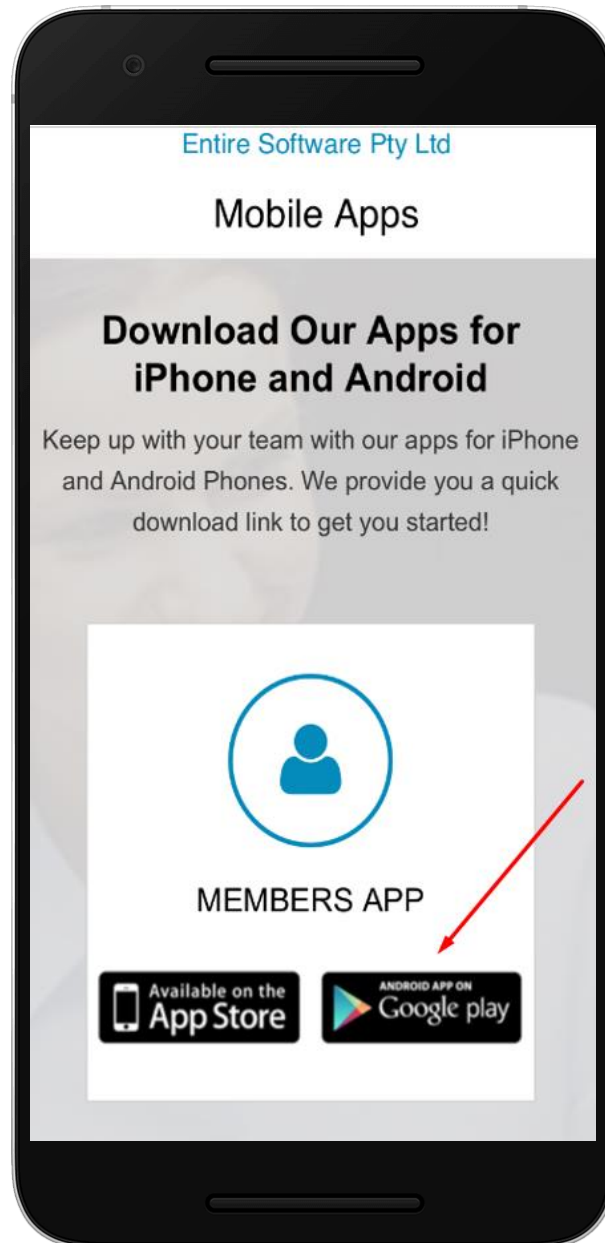
A link will be sent to you Via an email or SMS. Click on the link provided to be taken to the download page.



Note, if you have not received an email please contact the agency and request for this to be resent.

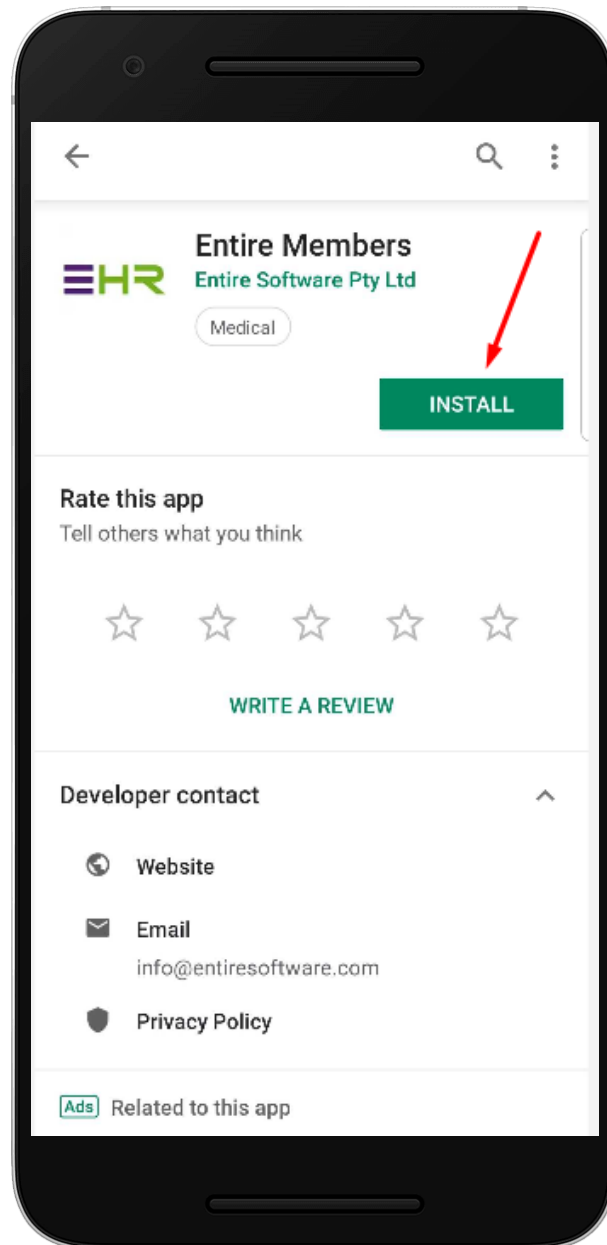
2. Select the Google Play Button

Scroll down to the Member App section and select the Google Play Store button to download the App. This will direct you to the Play Store.



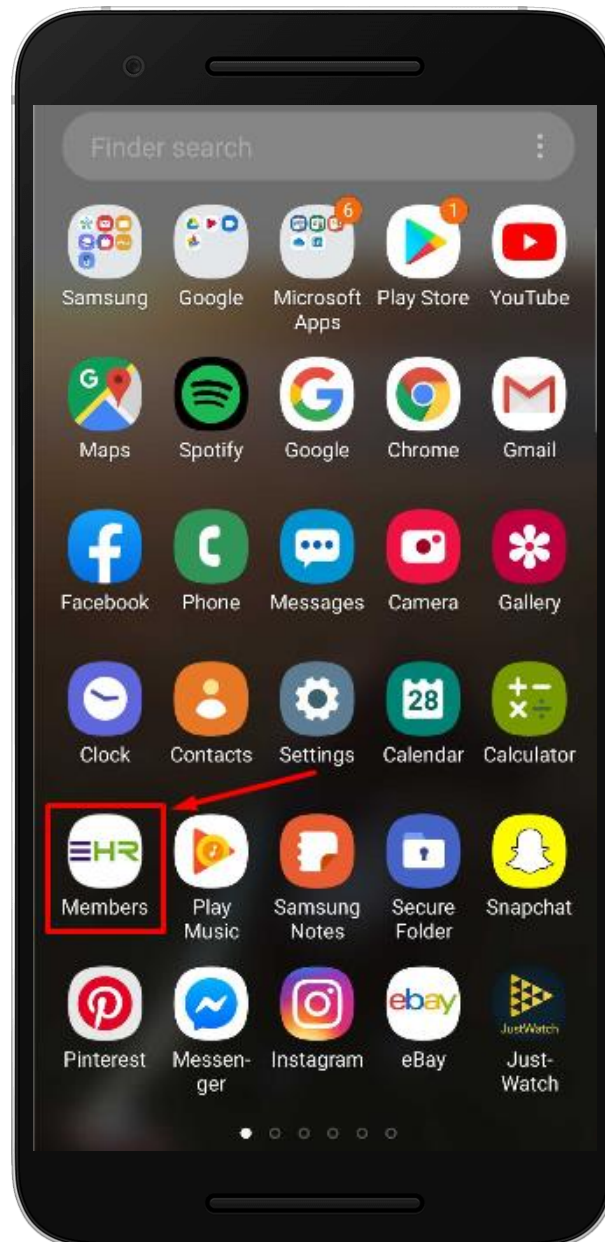
3. Select Install in the Play Store

It won't take long for the App to install on your Device



4. Open App

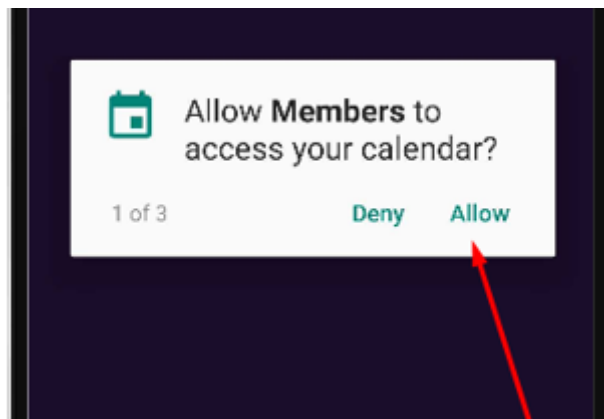
Once installed select the Application from your phone's library.



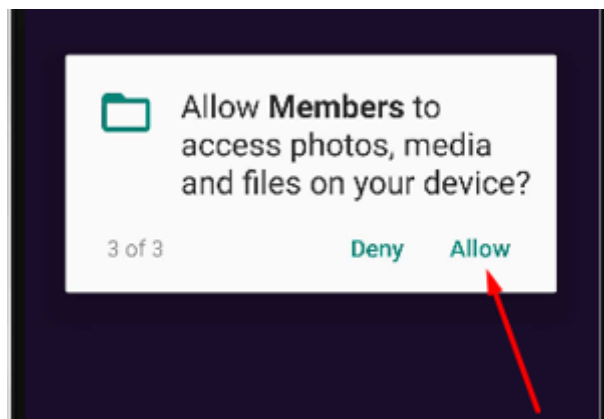
5. Allow the Permission Requests

Three different permissions requests will appear. Please select Allow for all three.

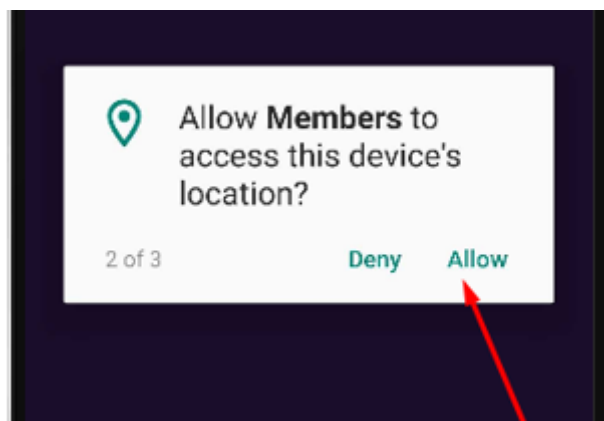
Calendar Access



Media Access

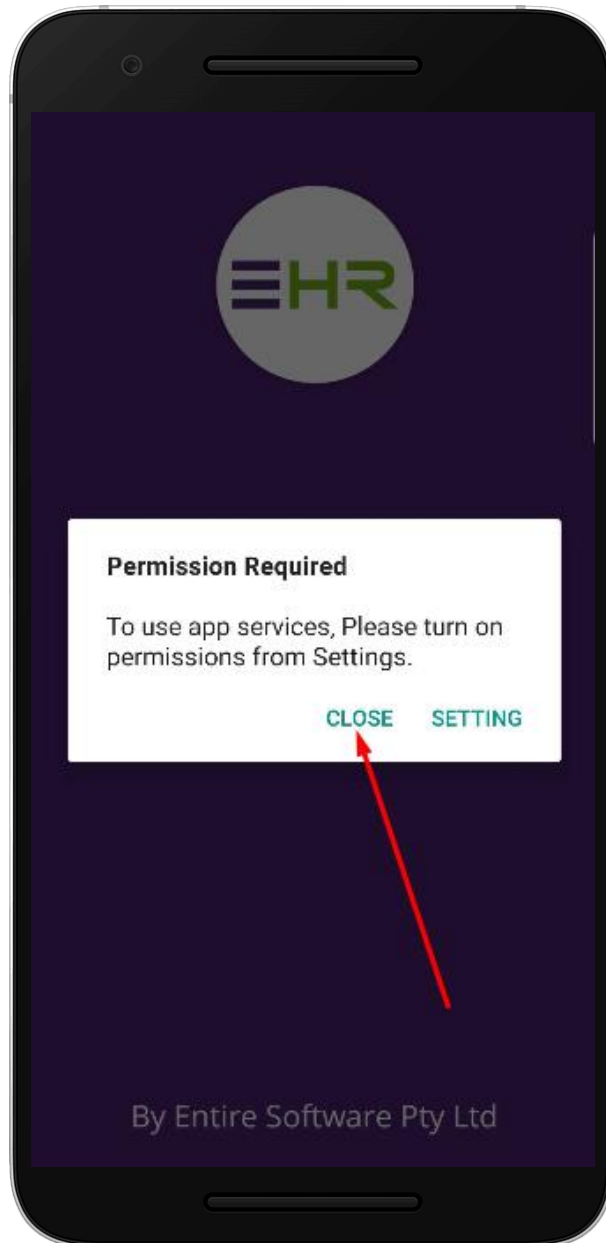


Location Access



6. Close Permissions Screen

Select Close once you have allowed all Permissions



7. Log In using the Member ID and Password

When you first access the App you will need to enter you Member ID and Password.

If you don't know your ID and Password please contact the agency.

